

## **NONDISCRIMINATION NOTICE:**

InterCommunity Health Network CCO and our network providers must follow State and Federal civil rights laws. We do not treat people unfairly because of a person's race, color, national origin, age, disability, sex, religion, gender identity, marital status or sexual orientation.

InterCommunity Health Network CCO:

Provides free aids and services to people with disabilities to easily communicate with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, braille, audio, electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Denise Severson at 541-768-4550, TTY: 1-800-735-2900.

If you believe that InterCommunity Health Network CCO has failed to provide these services or treated you differently in another way because of race, color, national origin, age, disability, or sex, you can file a grievance with:

Denise Severson, Compliance Manager/Officer  
P.O. Box 1310 Corvallis, OR 97339  
541-768-4550, TTY: 1-800-735-2900, Fax: 541-768-9765  
[dseverson@samhealth.org](mailto:dseverson@samhealth.org)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Denise Severson, the Compliance Manager/Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue SW., Room 509F, HHH Building Washington, DC 20201  
1-800-868-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.