

Semi-Annual Report and Evaluation

Workgroup: Universal Care Coordination (UCC)

Workgroup Purpose: Convene and align community around a common referral process that can be electronically captured and made available to the Primary Care Provider (PCP) at the time of service to capture Social Determinants of Health (SDoH) in an electronic form, have a common assessment form for all programs that have assessments, and reduce duplication of services along with helping members navigate the healthcare system (and potentially other systems).

Reporting Period	Report Submission Date
April 1, 2017 – September 30, 2017	October 6, 2017
October 1, 2017 – March 31, 2018	April 6, 2018
April 1, 2018 – September 30, 2018	October 5, 2018
October 1, 2018 – March 31, 2019	April 5, 2019

A. Quarterly progress:

Goals	Results to Date
Implement a shared resource for services	Multiple community organizations have produced their own version of a community resource guide. The workgroup will continue to address how to integrate these multiple guides into one shared tri-county wide resource guide.
Develop common language across regional healthcare systems and community services	Started work on definition for Care Coordination term which represents all members of the community providing this service.
Create a joint/shared community services intake form	Asked members to gather their current intake forms. Received feedback on county-level activities to this end already in progress.

B. What has been successful?

- There has been significant increase in community partner engagement in the meetings over only three sessions. Participants from both clinical/medical and social services/community partners have been able to share their involvement in care coordination. Topics covered included both challenges & successes already gained from forging interagency relationships.

C. What are the challenges and how are you addressing them?

- The overarching challenge of Care Coordination is so broad and encompasses so many players with seemingly divergent agendas that it is a challenge to identify a shared path forward. This workgroup has opted to address this challenge by evaluating processes and common roles across the community. The UCC workgroup is also hoping that the Care Coordination definition will provide quick alignment and quick success for the group to achieve momentum to move forward.

D. Have there been any significant changes to your Workgroup Goals? If so, why?

- There have not been significant changes as of yet, but do anticipate growth of the current goals to fully realize the workgroup purpose & goals of the larger UCC summit.