

Semiannual Report and Evaluation Workgroup: Traditional Healthcare Worker (THW)

Workgroup Purpose: Advance the development of THWs in the transformation of healthcare to advance the Triple Aim.

Reporting Period	Report Submission Date
October 1, 2017 – March 31, 2018	April 6, 2018
April 1, 2018 – September 30, 2018	October 5, 2018
October 1, 2018 – March 31, 2019	April 5, 2019
April 1, 2019 – September 30, 2019	October 4, 2019

A. Semiannual progress:

Short Term Goals	Results to Date
Implement the THW training center in the Linn-Benton area that will serve the mid-Willamette area	<p>Benton County Health Services (BCHS) hired the Training Hub Coordinator, as well as a Public Health intern from Oregon State University</p> <p>Community Health Worker (CHW) curriculum from Multnomah County has been purchased and is being tailored to use in the tri-county area by BCHS and other community partners agencies who are also members of the THW subcommittee</p> <p>The “train-the-trainer” workshop has been scheduled</p> <p>Tentative timeline for first CHW cohort training in Benton and Linn counties is June/July 2018, and Lincoln County is in September/October 2018</p>
Work with the Health Equity (HE) Subcommittee on an ongoing quarterly basis to align goals and strategies	THW Subcommittee co-chairs and several members are involved with the Health Equity (HE) Subcommittee on an ongoing basis, and the two committees have joint quarterly meetings
Long Term Goals	Results to Date
Improve the THW delivery system, allowing THWs to better support and educate members in navigating the healthcare system and ensure appropriate, timely care	<p>See initial steps outlined above</p> <p>The THW workgroup sponsored a survey of businesses in the tri-county area to gauge THW use and interest</p>

B. What has been successful?

- Having a designated training coordinator and intern to work on the curriculum has been essential for moving this project forward. Working with identified community agencies as co-facilitators and partners in this project is strengthening relationships and building trust between all parties.

C. What are the challenges and how are you addressing them?

- There is potentially a 90-day delay between submitting the curriculum to the Oregon Health Authority and receiving approval. The Subcommittee has built time for this into the timeline, but it puts the fall training in Lincoln County at risk for poor weather. The Subcommittee will be submitting the curriculum by April 6, 2018 in order to keep to the identified timeline.

D. Have there been any significant changes to your Workgroup Goals? If so, why?

- No changes at this time

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A. Quarterly progress:

Short Term Goals	Results to Date
Implement the THW training center in the Linn Benton area that will serve the mid-Willamette area	<p>THW workgroup notified that Traditional Health Worker Hub (THW) training hub pilot proposal was funded. Benton County Health Services is serving as “backbone agency” for the project</p> <p>Intern hired to assist with deliverables. Intern will be working initially to develop and implement THW environmental scan/survey in Linn/Benton/Lincoln counties. This scan will look at number and type of THWs currently being used and assess agency interest and readiness in using THWs for service delivery.</p> <p>Negotiations for licensing of state-approved Community Health Worker (CHW) curriculum with Community Capacitation Center in Multnomah County have begun.</p>
Work with the Health Equity (HE) Subcommittee on an ongoing quarterly basis to align goals and strategies.	<p>Currently the THW committee and the HE committee have a joint meeting once per quarter.</p> <p>THW and HE workgroup will continue to have joint meetings once per quarter to collaborate and impact common goals for both groups; i.e. training, THW development, and each group’s pilots.</p>
Long Term Goals	Results to Date
Improve the THW delivery system, allowing THWs to better support and educate members in navigating the health care system and ensure appropriate, timely care.	<p>Membership in THW committee has increased and diversified.</p> <p>Beginning implementation of THW training hub.</p> <p>Ongoing discussion, testing, and sharing of strategies for funding of THWs (Alternative Payment</p>

	Methodologies [APM], fee-for-touches, Per Member Per Month [PMPM])
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B. What has been successful?

- The THW subcommittee sponsored and was awarded the THW Training Hub pilot.
- Subcommittee supported proposal for peer wellness curriculum development by Family Tree Relief Nursery. This proposal will coordinate closely with the THW Training Hub pilot.
- The new DST requirement that pilots using THWs need to participate in the THW subcommittee has increased and diversified subcommittee membership.

C. What are the challenges and how are you addressing them?

- Challenges continue to be finding time to work on any subcommittee goals that are outside normal scope of each member’s work, as well as developing ways to realistically and sustainably fund THW services.

D. Have there been any significant changes to your Workgroup Goals? If so, why?

- The workgroup goals have not changed since our last Statement of Work (SOW). The only change is that we now know that we have been funded to do the work, so we are beginning the work itself.