

# Innovator Agent Update IHN CCO Delivery System Transformation Meeting (December 8<sup>th</sup>, 2020)

## OHA News

- COVID-19 cases continue to increase in Oregon, as well as across the United States. As a country, we are now experiencing 45-50 COVID-19 related deaths every hour.
- Governor Kate Brown has announced a new “Framework for Moving Forward” which took effect on December 3<sup>rd</sup>. All the information related to this new risk classification by county model is on the state’s new webpage for Coronavirus-19 at <https://coronavirus.oregon.gov>.
  - a. What are the criteria for determining risk? (see attachment)
  - b. What activities are allowed at each risk level? (see attachment)
  - c. Cases and positivity rate from the most recent 2-week period will determine risk level.
  - d. The current risk level map can be found at <https://public.tableau.com/profile/oregon.health.authority.covid.19#!/vizhome/OregonCOVID-19PublicHealthIndicators/Risk>
  - e. Currently, Benton County and Lincoln County are classified as High Risk and Linn as Extreme Risk.
  - f. Data is refreshed by OHA on a weekly basis
- OHA updated their modeling of COVID-19 on December 3<sup>rd</sup>. Interested parties can see that level of detail here: <https://www.oregon.gov/oha/PH/DISEASES/CONDITIONS/DISEASESAZ/Emerging%20Respiratory%20Infections/Epidemic-Trends-and-Projections.pdf>
- OHA has changed their methodology for reporting testing data. Previously, Oregon was reporting unique individuals tested in a “person based” model. This method did not reflect multiple tests provided to one individual and showed Oregon as having low per capita testing rates when compared with other states. Now Oregon has changed testing data to count each test administered in a “test based” model. This change puts Oregon at 30<sup>th</sup> among all states for per capita testing.
- The Oregon Health Authority is offering three COVID-19 mobile testing units to community-based organizations with demonstrated ability to serve communities of color, tribal communities, people with disabilities, people who are houseless, individuals with substance use disorder, immigrant and refugee communities, faith communities, undocumented communities, farm workers, people experiencing mental health issues, older adults and LGBTQIA+ communities. These testing units will be equipped with basic supplies to perform community testing events, including refrigeration that could aid with future distribution of a COVID-19 vaccine. The units will be provided free of charge to community-

based organizations; however no additional grant funding or resources will be provided to organizations to staff the units or provide the tests themselves.

OHA is hosting an informational meeting for interested applications on **Friday, December 11<sup>th</sup> at 2pm**. Applications are due **December 18<sup>th</sup>, 2020**. For questions or more information, you may contact Kristen Donheffner at [Kristen.Donheffner@dhsoha.state.or.us](mailto:Kristen.Donheffner@dhsoha.state.or.us).

- OHA has released two new documents related to the transition of patients between hospitals and long-term care facilities.
  - \* Best Practices for Hospitals and Long-Term Care Facilities:  
<https://sharesystems.dhsoha.state.or.us/DHSForms/Served/le3464.pdf>
  - \* Transfer of Patients from Hospital to Long-Term Care:  
[https://sharesystems.dhsoha.state.or.us/DHSForms/Served/le3464\\_A.pdf](https://sharesystems.dhsoha.state.or.us/DHSForms/Served/le3464_A.pdf)
  
- A new “Homeless Playbook” related to COVID-19 has been shared with those working in shelter environments.
  - \* The Playbook is here:  
<https://sharesystems.dhsoha.state.or.us/DHSForms/Served/le3453C.pdf>
  - \* and an additional process map resource is here:  
[https://sharesystems.dhsoha.state.or.us/DHSForms/Served/le3453C\\_1.pdf](https://sharesystems.dhsoha.state.or.us/DHSForms/Served/le3453C_1.pdf)
  
- OHA has a new COVID-19 Vaccination Website. All vaccine-related materials will be posted here going forward: <https://govstatus.egov.com/or-oha-covid-vaccine>
  
- Oregon has developed a draft COVID-19 Vaccination Plan (see the plan at <https://www.oregon.gov/oha/covid19/Documents/COVID-19-Vaccination-Plan-Oregon.pdf>)
  
- OHA held 3 Community Engagement Listening Sessions held on November 18<sup>th</sup> to get feedback regarding attitudes and beliefs related to COVID-19 Vaccination. More than 300 people participated and provided input. You can listen to the webinar recording here: <https://register.gotowebinar.com/recording/253899636157518850>
  
- The Advisory Committee on Immunization Practices met last week in Washington D.C. to make recommendations on COVID-19 vaccination. They are expected to release their formal documents and decisions this week. The next step with vaccines is for the manufacturers who are doing clinical trials is to request and receive Emergency Use Authorization (EUA) from the Food and Drug Administration (FDA) before vaccine can be administered. Clinical trials have shown a high rate of effectiveness of multiple vaccines.
  
- Governor Kate Brown, OHA Director Patrick Allen and OHA PH Division Director Rachel Banks provided more details about COVID-19 Vaccine in a press conference on Friday, December 8<sup>th</sup>. The link to that press conference is: <https://www.youtube.com/watch?v=HSbseViovDs>

- Additional input on COVID-19 Vaccination will be provided by a new Oregon Vaccine Advisory Committee (see details in Opportunity for Input section of this report) and a state Vaccine Distribution Committee to assure that Oregon’s approaches are centered in recommendations from national and state experts and in equitable strategies.
- More people are getting flu shots this year compared with 2019! So far, there hasn’t been much flu activity in Oregon, or the rest of the country. Stay up to date with Flu Bites, OHA’s weekly report of flu activity in our state.
- Influenza (“the Flu”) is present and circulation in Oregon. See the most current information about Oregon’s flu cases and flu hospitalizations at: <https://www.oregon.gov/OHA/PH/DiseasesConditions/CommunicableDisease/DiseaseSurveillanceData/Influenza/Pages/surveil.aspx>
- Oregon Health Plan enrollment has now increased by 13.84% since March 8<sup>th</sup>, 2020. A portion of the increase is related to the decision to not end any member’s OHP coverage during the COVID emergency. OHA continues to work closely with CCOs to monitor their network capacity and assure that all members have access to services and providers.
- OHA Behavioral Health Director has named Chelsea Holcomb as director of Child and Family Behavioral Health: She came to OHA in 2017 to manage the Child and Family Behavioral Health unit and was active in the mental health field for 20 years before that. Holcomb’s professional career includes intensive community based mental health, crisis response, evidence-based practice treatments and system of care and wraparound services. She holds a special passion for children experiencing both intellectual and developmental disabilities in addition to mental health challenges. Holcomb is committed to championing effective and efficient statewide behavioral health services, supports and safety for Oregon’s children, young adults and their families, with the input of consumers, stakeholders and providers.

## CCO News

- CCOs have received their final 2021 contracts from OHA for signature. CCO leaders are preparing for 6 additional requirements that are a part of their 2021 contracts with OHA. OHA has offered technical assistance in support of the requirements:
  - a) Financial Responsibility for Oregon State Hospital Waitlist
  - b) Wraparound Capacity
  - c) Intensive In-Home Behavioral Health Treatment (IIBHT)
  - d) Annual Health Equity Plan Assessment (see below)
  - e) Rapid Engagement Model for Behavioral Health
  - f) Behavioral Health Bed Registry
  - g) Personal Injury Liens

- CCOs are required to submit an Annual Health Equity Plan with the first submission required at the end of December of 2020. A Health Equity Plan should provide the coordinated care organization (CCO) and its stakeholders a clear framework to becoming an organization that values and prioritizes health equity. The framework submitted by the CCO includes an action plan detailing where the CCO is headed, what it plans to achieve, the methods it will use, and milestones to monitor progress.
- CCOs are also being asked to submit a progress report on the items that were in their CCO 2.0 Application relative to Behavioral Health. A requirement for submission of a Comprehensive Behavioral Health Plan has been extended to June 30<sup>th</sup> of 2020.
- OHA has completed review of each CCO's Member Handbook. CCOs are making the required changes now based on OHA's feedback so that their final approved handbooks for 2021 can be distributed to members.

## Opportunities for Input

- OHA is establishing a **Vaccine Advisory Committee** to create a vaccine distribution plan that centers equity. To work toward eliminating health inequities and bringing this pandemic to an end, OHA must share power with those communities most impacted and often left out. The goal of the Vaccine Advisory Committee is to co-create a vaccine distribution plan that centers the experiences of populations where the disease is systemically spreading, including communities of color, tribal communities and people with intellectual and developmental disabilities. **Membership:** The Vaccine Advisory Committee will be assembled to ensure a representative committee designed to address health inequities seen in COVID-19 and to engage delivery system partners. Two main groups are sought for membership:
  1. Organizations and community members who can speak to community needs, especially communities of color, tribal communities and people with intellectual and developmental disabilities.
  2. Partners engaged in vaccine delivery, such as hospitals, EMS, pharmacies, and healthcare providers.

Members will be expected to attend a three-hour initial meeting during the week of January 4 (date and time to be announced) and one- to two-hour weekly meetings through January and February, with continued regular meetings throughout the spring. The committee will continue operations throughout the COVID-19 vaccination process in Oregon. Meetings will be held virtually and will include accommodations for members to participate fully, such as language interpretation and ASL. Members will be paid for their time. If you are interested, apply by December 14<sup>th</sup> at <https://www.surveymonkey.com/r/PSV3XFB>. If you have questions or need assistance completing the survey, please contact the Community Engagement Team at [community.covid19@dhsosha.state.or.us](mailto:community.covid19@dhsosha.state.or.us). Leaders from OHA's Public Health Division and Community Engagement Team will select members and communicate back to all applicants the following week. Members will be selected to ensure

community representation, healthcare delivery expertise, geographic diversity, and lived experience.

- OHA continues to hold COVID-19 Community Listening Sessions. Here is a schedule of upcoming opportunities to provide input:

**December 16th:** COVID-19 Community Partner Call: (English) 1:00-2:00 p.m.

Register in advance:

<https://attendee.gotowebinar.com/register/8640657669653173261>

**December 9th and 23rd:** Migrant Seasonal Farm Worker Community Partner Call: 10:00-11:30 a.m. Register in advance:

<https://attendee.gotowebinar.com/register/4715518806855709711>

**December 16<sup>th</sup> and 30<sup>th</sup>:** COVID-19 Community Partner Call: (Spanish) 2:30-3:30 p.m.

Register in advance: <https://attendee.gotowebinar.com/register/1760068938041552912>

2021 Scheduled Dates are Jan. 7<sup>th</sup>, Jan. 21<sup>st</sup>, Feb. 4<sup>th</sup>, and Feb. 18<sup>th</sup>.

You can register for the future dates at:

<https://www.zoomgov.com/meeting/register/vJItfuyvqjkuE2lzGryDcOfs9o5cdhtXWxw>

- The Oregon Health Authority is committed to ensuring that people with lived experience have a strong voice within the state’s behavioral health system. For too long, decisions have been made without enough involvement from the people impacted by them – especially tribal communities and communities of color. For the behavioral health system to be effective, decision-making must be led by the people who use the systems and supports. The OHA Office of Behavioral Health is committed to partnering with the people who use services to co-create solutions and design a behavioral health system that works for all Oregonians. Here are some ways that people with lived experience and their families can be involved in the work OHA is doing:
  - \* Attend a meeting of the Oregon Consumer Advisory Council (OCAC). These public meetings are currently held via Zoom. The next full council meeting is scheduled for **Wednesday, Dec. 9<sup>th</sup>**, 1-4 p.m. For more details, [see the OCAC webpage](#).
  - \* Participate in online “office hours” with OCA Director Brandy Hemsley **every Tuesday** from 9 to 10 a.m. You can [join the meeting using your computer, tablet or smartphone](#) or join by phone at [669-254-5252](tel:669-254-5252); enter meeting ID 1604896077#.
  - \* Set up a one-on-one phone call with Behavioral Health Director Steve Allen during his consumer office hours. To reserve a time, please contact his assistant by emailing [jason.a.ferreira@dhsosha.state.or.us](mailto:jason.a.ferreira@dhsosha.state.or.us).
  - \* Sign up for the Oregon Consumer Advisory Council e-mail list to receive updates on the work of the Office of Behavioral Health and hear about opportunities to engage. The link to sign up is at [https://public.govdelivery.com/accounts/ORDHS/subscriber/new?topic\\_id=ORDHS\\_556](https://public.govdelivery.com/accounts/ORDHS/subscriber/new?topic_id=ORDHS_556)

## Supports and Technical Assistance Opportunities

- Oregon Health Authority's Behavioral Health System has worked to develop a state-wide resource for rapid access to behavioral health resources. The Safe and Strong Help Line at [\*\*1-800-923-HELP\(4357\)\*\*](tel:1-800-923-HELP(4357)) is available to all Oregonian's at no cost for crisis support, connection to resources and referrals to locally available assistance. The phone line was developed in partnership with Lines for Life and is staffed with qualified mental health professionals. Read more at <https://www.linesforlife.org/obhsl/>
- Clinical Providers are invited to join their peers for 2 different COVID-19 opportunities each month.
  - \* The OHA COVID-19 Health Care Provider Webinars on the 1<sup>st</sup> and 3<sup>rd</sup> Thursdays, from Noon-1pm. Previous session recordings and materials are at <https://www.oregon.gov/oha/covid19/Pages/Healthcare-Partners.aspx> (scroll down to "OHA COVID-19 Healthcare Provider Webinars")
  - \* COVID-19 Response ECHO for Oregon Clinicians, Part 2 occur on the 2<sup>nd</sup> and 4<sup>th</sup> Thursdays, noon-1:15. To register, go to: <https://connect.oregonechonetWORK.org/Series/Registration/278>
- Many Oregonians who are uninsured may qualify for the Oregon Health Plan (OHP) or for help paying for coverage through the Marketplace. [Oregon's Marketplace](#) open enrollment runs from Nov. 1 through Dec. 15 and is the only time of year many people can buy private health insurance. In 2020, more than seven in 10 Oregonians who chose plans through HealthCare.gov got financial help for monthly premiums and out-of-pocket costs. Due to job losses during the pandemic, OHA and DCBS estimate thousands of Oregonians may be newly eligible for help paying for health insurance. Experts are available to offer free assistance remotely and in person by appointment following COVID-19 safety protocols. Find local help on [www.OregonHealthCare.gov](http://www.OregonHealthCare.gov). Applicants must apply and enroll by Dec. 15th to get coverage for 2021 through the Marketplace. You can apply for the Oregon Health Plan at [www.OHP.Oregon.Gov](http://www.OHP.Oregon.Gov) at any time. To find out what coverage and savings are available to you, visit [www.OregonHealthCare.gov/WindowShop](http://www.OregonHealthCare.gov/WindowShop)
- The Oregon Homeownership Stabilization Initiative has launched a mortgage relief program to help homeowners at risk of losing their homes due to COVID-related financial hardship. Eligibility requirements, frequently asked questions, and the application portal are available on the Oregon Homeownership Stabilization website at: <https://www.oregonhomeownerhelp.org/>
- As part of OHA's ongoing efforts to support increased community capacity, Lines for Life, on behalf of OHA, will hold Train the Trainer Opportunities for QPR (Question, Persuade, Refer), an evidence-based suicide prevention program in January and February 2021. Please feel free to share with anyone interested and have them complete the trainer application at [https://forms.office.com/Pages/ResponsePage.aspx?id=1AvOxdeqrEGNH3tO3akNJWFbHD\\_Ygd9IsMDEdCfuTIdUQ0hTMVZQWEYzQ045UkZBMFpTVjNYWFNCNi4u](https://forms.office.com/Pages/ResponsePage.aspx?id=1AvOxdeqrEGNH3tO3akNJWFbHD_Ygd9IsMDEdCfuTIdUQ0hTMVZQWEYzQ045UkZBMFpTVjNYWFNCNi4u)

Scheduled virtual dates: Jan. 26<sup>th</sup> and Jan. 27<sup>th</sup> (1-4pm) and Feb. 23<sup>rd</sup> and 24<sup>th</sup> (9am-Noon). These trainings are offered for free. The \$395 cost is covered by the Oregon Health Authority. Additional dates for Spring will be shared shortly. Questions can be directed to Crystal Larson, QPR Statewide Coordinator, 503-575-3759 or [QPR@linesforlife.org](mailto:QPR@linesforlife.org).

- On November 18<sup>th</sup>, the Transformation Center hosted a webinar focused on Health-Related Service Community Benefit Initiatives. Click here to view the webinar recording:  
[https://us02web.zoom.us/rec/play/hu2BQQgbrk-9D1PQZwRmEjtCv91mHD19woGKwFjyn9iyX3JWU4PQ3sZhoQyNGS-oCbM0ZrlZ6dnjTv5c.JsMc05BJ4F8Csqsq?startTime=1605728126000&x\\_zm\\_rtaid=eOtNS54XQrqCrrLy\\_ptfFw.1607007494816.7d8a2fa7991e0851e6c62cc6da97bbda&x\\_zm\\_rhtaid=326](https://us02web.zoom.us/rec/play/hu2BQQgbrk-9D1PQZwRmEjtCv91mHD19woGKwFjyn9iyX3JWU4PQ3sZhoQyNGS-oCbM0ZrlZ6dnjTv5c.JsMc05BJ4F8Csqsq?startTime=1605728126000&x_zm_rtaid=eOtNS54XQrqCrrLy_ptfFw.1607007494816.7d8a2fa7991e0851e6c62cc6da97bbda&x_zm_rhtaid=326)
- Based on CCO feedback in prior needs assessments, Brink Communications has developed marketing assets for CCOs to use for promoting well-child (including childhood immunizations) and preventive dental visits. The goal of the Transformation Center and Brink Communication has been to create a set of tools that all CCOs can easily use to reach out to families and encourage them to make these important appointments for their children. The materials include a brochure, social media assets, advertising assets and more. All materials are available in English and Spanish.
  - \* Toolkit link: <https://www.dropbox.com/sh/mda7c0nqil5wj1i/AACGy66-Eu9n2MPqcM1HJBmja?dl=0>
  - \* Link to the Material Launch Webinar:  
<https://www.dropbox.com/sh/yv2oy1rmza41hhu/AAAKfZdHOS8dOPcWo-VpNeYfa?dl=0>
  - \* Transformation Center Kindergarten Readiness webpage:  
<https://www.oregon.gov/oha/HPA/dsi-tc/Pages/kindergarten-readiness.aspx>

Disease Activity	Lower Risk	Moderate Risk	High Risk	Extreme Risk
Rate of COVID-19 cases per 100,000 over 14 days (counties with 30,000 or more people)	<50.0	50.0 to <100.0	100.0 to < 200.0	≥200.0
-or-				
Number of COVID-19 cases over 14 days (counties with less than 30,000 people)	<30	30 to <45	45 to <60	≥60
-and-				
Percentage test positivity over previous 14 days	<5.0%	5.0% to <8.0%	8.0% to <10.0%	≥10.0%



Activities	Lower Risk	Moderate Risk	High Risk	Extreme Risk
Social and At-Home Gathering Size — Indoor	Max 10, recommended limit 4 households	Max 8, recommended limit 2 households	Max 6, recommended limit 2 households	Max 6, recommended limit 2 households
Social and At-Home Gathering Size — Outdoor	Max 12	Max 10	Max 8	Max 6, recommended limit 2 households
Eating and Drinking Establishments	Indoor Dining available at 50% capacity, 12:00a Close, Outdoor Dining 300 cap, max 8 per table.	Indoor Dining available at 50% capacity or a max 100 (whichever is smaller), max 6 per table. 11:00p Close, Outdoor Dining 150 cap, max 8 per table	Indoor dining available, not to exceed 25% capacity, max 50 capacity, 11:00p Close Outdoor Dining Available, max capacity 75, max 6 per table, limit 2 households	Takeout highly recommended. Outdoor dining, max 50 capacity, 11:00p Close, max 6 per table, limit 2 households
Indoor Recreation and Fitness Establishments (includes gyms, fitness organizations, indoor recreational sports, indoor pools, indoor K-12 sports, indoor collegiate sports, indoor personal training, indoor dance)	Max 50% capacity	Max 50% capacity or 100 total (whichever is smaller)	Max 25% capacity or 50 total (whichever is smaller)	Prohibited
Indoor Entertainment Establishments (includes aquariums, indoor theaters, indoor arenas, indoor concert halls, indoor gardens, indoor museums, indoor entertainment activities of any kind, indoor event spaces)	Max 50% capacity	Max 50% capacity or 100 total (whichever is smaller)	Max 25% capacity or 50 total (whichever is smaller)	Prohibited
Retail Stores ( <b>includes Farmers' Markets, Grocery Stores, Convenience Stores and Pharmacies</b> )	Max 75% of capacity, encourage curbside pick-up	Max 75% of capacity, encourage curbside pick-up	Max 50% of capacity, encourage curbside pick-up	Max 50% of capacity, encourage curbside pick-up
Indoor and Outdoor Shopping Centers/Malls	Max 75% of capacity, encourage curbside pick-up	Max 75% of capacity, encourage curbside pick-up	Max 50% of capacity, encourage curbside pick-up	Max 50% of capacity, encourage curbside pick-up
Faith Institutions, Funeral Homes, Mortuaries, Cemeteries	Indoor max 75% capacity 300 outdoor	Indoor max 50% capacity or 150 total (whichever is smaller), 250 outdoor	Indoor max 25% capacity or 150 total (whichever is smaller), 200 outdoor	Indoor max 25% capacity or 100 total (whichever is smaller), 150 outdoor
Offices	Limited office work available	Recommend remote work if able	Recommend remote work if able	Require remote work if able, close offices to the public
Outdoor Recreation and Fitness Establishments (includes outdoor gyms, outdoor fitness organizations, outdoor recreational sports, outdoor pools, outdoor parks and hiking trails, outdoor campsites, outdoor K-12 sports, outdoor collegiate sports, outdoor personal training, outdoor dance)	Max 300	Max 150	Max 75	Max 50
Outdoor Entertainment Establishments (includes Zoos, outdoor gardens, outdoor aquariums, outdoor theaters, outdoor stadiums, outdoor event spaces, outdoor arenas, outdoor concert halls, outdoor entertainment activities of any kind)	Max 300	Max 150	Max 75	Max 50
Personal Services	Allowed	Allowed	Allowed	Allowed
Long-Term Care	Visitation allowed	Visitation allowed	Visitation allowed	Outside visitation only

- All activities are subject to more detailed, sector-specific guidance.
- Subject to more detailed sector-specific guidance, all activities assume mask usage, minimum physical distancing, provisions for hand hygiene and enhanced cleaning protocols.
- Congregate homeless sheltering, Youth Programs, Childcare, K12 Schools, Higher Education, Drive In Operations and current Division 1 and Professional Athletics exemptions operate under sector specific guidance for all risk levels.

Document accessibility: For individuals with disabilities or individuals who speak a language other than English, OHA can provide information in alternate formats such as translations, large print, or braille Contact the Health Information Center at 1-971-673-2411, 711 TTY or [COVID19.LanguageAccess@dhsosha.state.or.us](mailto:COVID19.LanguageAccess@dhsosha.state.or.us)