

Agenda

Delivery System Transformation Committee

September 3, 2020 4:30 – 6:00 pm

Online Click Here: [Join Microsoft Teams Meeting](#)

Phone: +1 971-254-1254

Conference ID: 518 694 035#

- | | | | |
|--|----------------|---|-------------|
| 1. Introductions | | Stephanie Jensen, IHN-CCO | 4:30 |
| 2. Transformation Update | | Charissa Young-White, IHN-CCO | 4:50 |
| 3. Pilot Proposal Funding Recommendations | p. 7-10 | Beck Johnson, Bravery Center and Olalla Center | 4:55 |
| 4. Wrap Up | | Beck Johnson, Bravery Center and Olalla Center | 5:55 |
- Announcements
 - Next Meeting: September 17, 2020

Commonly Used Acronyms

Acronym	Meaning
ACEs	Adverse Childhood Experiences
APM	Alternative Payment Methodology
CAC	Community Advisory Council
CCO	Coordinated Care Organization
CEO	Chief Executive Officer
CHIP	Community Health Improvement Plan
CHW	Community Health Worker
COO	Chief Operations Officer
CRC	Colorectal Cancer
DST	Delivery System Transformation Committee
ED	Emergency Department
EHR	Electronic Health Records
ER	Emergency Room
HE	Health Equity
HN	Health Navigator
HRS	Health Related Services
IHN-CCO	InterCommunity Health Network Coordinated Care Organization
LCSW	Licensed Clinical Social Worker
MOU	Memorandum of Understanding
OHA	Oregon Health Authority
PCP	Primary Care Physician
PCPCH	Patient-Centered Primary Care Home
PMPM	Per Member Per Month
PSS	Peer Support Specialist
PWS	Peer Wellness Specialist
RFP	Request for Proposal
RHIC	Regional Health Information Collaborative
RPC	Regional Planning Council
SDoH	Social Determinants of Health
SHP	Samaritan Health Plans
SHS	Samaritan Health Services
SOW	Statement of Work
TI	Trauma Informed
THW	Traditional Health Worker
TQS	Transformation and Quality Strategy
UCC	Universal Care Coordination
VbP	Value Based Payments
WG	Workgroup

Delivery System Transformation (DST) Pilots and Workgroups

Acronym	Project	Sites	Counties	Start	End
BRAVE	Bravery Center	Olalla Center for Children and Families	Lincoln	1/1/20	12/31/20
DOUL	Community Doula	Heart of the Valley Birth and Beyond	Benton; Lincoln; Linn	1/1/18	12/31/20
HEWG	Health Equity Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/1/15	present
HSP0	Helping High School Students to Understand Pain, Opioid Addiction, & Healthy Self-Care	Corvallis School District 509j	Benton	1/1/19	12/31/20
HUBV	Hub City Village	Creating Housing Coalition	Linn	1/1/20	12/31/20
IFCW	Integrated Foster Child Wellbeing	Samaritan Health Services	Benton; Lincoln; Linn	1/1/19	12/31/20
NPSH	Navigation to Permanent Supportive Housing	Lincoln County Sheriff's Office	Lincoln	1/1/20	12/31/20
PWST	Peer Wellness Specialist Training	Family Tree Relief Nursery	Benton; Lincoln; Linn	1/1/18	12/31/20
RDUC	Reduce and Improve	Capitol Dental Care, Lebanon Community Hospital	Linn	1/1/19	12/31/20
SDoHWG	Social Determinants of Health Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	11/16/17	present
SKIL	Skills and Connections to Support Housing	Corvallis Housing First	Benton	1/1/20	12/31/20
THWWG	Traditional Health Workers Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	5/21/13	present
UCCWG	Universal Care Coordination Workgroup	InterCommunity Health Network CCO	Benton; Lincoln; Linn	6/26/17	present
WINS	Wellness in Neighborhood Stores	OSU Center for Health Innovation, Linn County Public Health	Linn	1/1/20	12/31/21
WtoS	Wellness to Smiles	Advantage Dental from DentaQuest	Lincoln	1/1/20	12/31/20

Delivery System Transformation Committee (DST) 2020 Calendar

January	9	Strategic Planning: Accessibility & Charter			
	23	Strategic Planning: Partnerships & Evaluation			
February	6	Strategic Planning: Workgroups		Taking the Stigma Out of Mental Health	
	20	CORO	PCRC	Equity in Voting	Strategic Planning: Pilot History
March	5	RFP Discussion			
	19	NO MEETING			
April	2	RFP Discussion			
	16	RFP Decisions			
	30	Strategic Planning: Universal Care Coordination		Finalizing RFP	
May	14	Health Equity Training			
	28	Transformation Update		LOI Process Review	

June	11	LOI Decisions			
	25	Board Disc.	Proposal Scoring Matrix		
July	9	Health Equity Training			
	23	Training and Updates	Pilot Updates		
August	6	Proposal Presentations			
	13	Proposal Presentations			
	20	Proposal Presentations			
September	3	Proposal Decisions			
	17	HTEM	RFP Follow Up	Strategic Planning	
October	1	Workgroup Updates		Strategic Planning	
	15	Health Equity Training			
	29	Board Disc.			
Nov	12				
	Dec	10			

KEY

Tentative closeout	Booked closeout
Tentative RFP	Booked RFP
Tentative strategic planning	Booked strategic planning
Tentative miscellaneous	Booked miscellaneous
Tentative training	Booked training
Tentative update	Booked update
Tentative workgroup	Booked workgroup

Minutes

Delivery System Transformation Committee (DST)

August 20, 2020 4:30-6:30 pm
Microsoft Teams (Online)

Present			
Chair: Stephanie Jensen	Charissa Young-White	Claudia Torres	Angel Parmeter
Abby Mulcahy	Allison Hobgood	Laura Estreich	Caitlyn Young
Chiharu Blatt	Annie McDonald	Renee Smith	Shirley Byrd
Shawn Collins	Tia Barnes	Elizabeth Gartman	Priya Prakash
Aimee Snyder	Alicia Bublitz	Dick Knowles	Andrea Myhre
Tony Howell	Stacey Bartholomew	Bettina Schempf	Britny Chandler
Melissa Cheyney	Clarice Amorim Freitas	Paulina Kaiser	Alexandria Tesch
Jammie Gardner	Christine Mosbaugh	Shannon Rose	Brock Byers
Larry Eby	Bill Bouska	Stephanie Wiegman	

Transformation Update: Charissa Young-White

Request for Proposal Process Update

- There are 17 pilot proposals.
- Review all materials and/or attend the presentations to submit a scorecard. All attendees may fill out the scorecard regardless of voting status.
- Scorecards will close August 27, 2020.
- Decisions will be made at the September 3, 2020 DST meeting.
- Remember to raise hand, chime in, or use the chat function to submit questions during the Question and Answer portion of the presentations.

Pilot Proposals Questions and Answers– See Pilot Proposal Portfolio for all materials.

Disability Equity Center

- The concept of “Crip Doula” a type of traditional health worker that supports people with disabilities will be explored through this pilot. This currently does not exist in any known form in Oregon.

Building a Trauma-Informed Community

- How many people can participate in a class?
 - 25 or so for video trainings, closer to 50 for in-person trainings.
- Are you open to more than the organizations listed?
 - Yes, trainings may be provided to many other organizations. This is a list of committed partners.

Healthy Homes Together

- Albany Partnership for Housing and Community Development has a large proportion of people of color and people with disabilities.

Linn County Crisis Outreach Response

- The team operates in Albany, Sweet Home, Lebanon.
- Would like to spread to the Harrisburg and Mill City areas.

Unity Shelter Service Coordination

- No questions.

Youth Peer Support

- Certification requirements for the peer support specialists?
 - 40 hour training on what they need to know to work with young people as a peer.
 - Youth Peer Support is the statewide trainer for these.

Minutes

Delivery System Transformation Committee (DST)

August 20, 2020 4:30-6:30 pm

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Wrap-Up/Announcements

- Flyers and information will be sent out in the DST follow up email tomorrow.
- The next meeting on September 3, 2020 will be the decision-making meeting.
- The WINGS program — which stands for work experience, instruction, networking, goal-setting and self-determination — helps students in special education programs ages 18 to 21 get work experience and learn skills for independent living

IHN-CCO DST Pilot Proposal Heatmap 2020

	Community Doula Program	Healthy Homes Together	Hepatitis C Virus Outreach Screening & Treatment	Mental Health Home Clinic	Unity Shelter Coordination	Linn County Outreach Response	ENLACE S	Disability Equity Center	CommC Partner Program	Partner Health	Coastal Kids Mentorship Program	Partner with Parents and Childrens	Culture Support	Community Based Peer Support	Hippotherapy Expansion Program	Building Trauma-Informed Community	Youth Peer Support
Health Equity	9.31	8.73	8.90	8.18	8.18	8.27	8.64	8.10	7.73	7.27	7.33	7.27	7.27	7.18	6.82	7.00	7.10
Health Improvement	9.23	8.55	8.80	8.36	8.36	8.36	8.00	7.40	7.27	7.73	7.25	7.00	7.00	7.09	6.82	6.70	6.60
Improved Access	9.31	8.55	8.40	8.27	8.55	8.27	8.30	7.70	7.27	7.36	6.67	6.91	7.27	6.82	6.55	6.10	6.50
Need	8.85	8.18	8.40	8.45	8.18	8.36	7.73	7.30	7.00	6.82	7.67	6.73	7.00	6.64	6.64	6.10	6.70
Outcomes	9.15	8.36	8.10	8.00	7.82	7.55	7.36	7.40	7.18	7.36	7.08	7.27	6.64	6.73	6.82	7.11	6.50
Total Cost of Care	9.50	8.27	8.60	8.36	8.00	7.73	7.45	6.60	6.80	7.45	6.17	6.73	6.09	5.82	5.91	5.90	6.60
Resource Investment	8.62	8.73	9.20	8.00	7.36	7.00	6.90	6.80	7.91	7.70	6.45	6.55	7.18	6.09	6.80	7.20	5.50
Focus Areas	9.31	9.09	7.40	8.73	8.20	8.45	8.36	8.00	8.09	6.82	8.33	7.82	7.45	7.82	7.27	7.10	7.00
Sustainable	8.54	8.09	7.90	7.36	6.82	6.36	7.09	6.00	6.27	6.36	6.33	6.09	5.55	6.27	6.18	5.40	5.50
Transformational/Spreading Promising Practices	9.54	8.73	7.30	7.27	7.55	7.64	7.45	7.90	6.91	6.36	6.67	5.73	6.27	6.45	6.36	5.70	5.90
# of Raters	13	11	10	11	11	11	11	10	11	11	12	11	11	11	14	10	10
Mean Score	9.13	8.53	8.30	8.10	7.90	7.80	7.73	7.32	7.24	7.12	7.00	6.81	6.77	6.69	6.62	6.43	6.39
Sum of Mean Scores	91.35	85.27	83.00	81.00	79.02	78.00	77.29	73.20	72.44	71.25	69.95	68.09	67.73	66.91	66.16	64.31	63.90
Rank	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17

Standard Deviation of Rater Criteria Scores																	
Health Equity	2.07	1.49	1.66	0.95	0.95	1.04	1.40	0.87	0.50	0.05	0.11	0.05	0.05	0.04	0.41	0.23	0.13
Health Improvement	1.99	1.31	1.56	1.13	1.13	1.13	0.77	0.17	0.05	0.50	0.02	0.23	0.23	0.14	0.41	0.52	0.62
Improved Access	2.07	1.31	1.17	1.04	1.31	1.04	1.07	0.47	0.05	0.14	0.56	0.32	0.05	0.41	0.68	1.12	0.72
Need	1.61	0.95	1.17	1.22	0.95	1.13	0.50	0.07	0.23	0.41	0.44	0.50	0.23	0.59	0.59	1.12	0.52
Outcomes	1.92	1.13	0.87	0.77	0.59	0.32	0.14	0.17	0.04	0.14	0.14	0.05	0.59	0.50	0.41	0.12	0.72
Total Cost of Care	2.26	1.04	1.37	1.13	0.77	0.50	0.23	0.62	0.42	0.23	1.05	0.50	1.13	1.40	1.31	1.32	0.62
Resource Investment	1.38	1.49	1.96	0.77	0.14	0.23	0.33	0.42	0.68	0.47	0.77	0.68	0.04	1.13	0.42	0.03	1.72
Focus Areas	2.07	1.85	0.17	1.49	0.97	1.22	1.13	0.77	0.86	0.41	1.10	0.59	0.23	0.59	0.05	0.13	0.23
Sustainable	1.30	0.86	0.67	0.14	0.41	0.86	0.14	1.22	0.95	0.86	0.89	1.13	1.67	0.95	1.04	1.82	1.72
Transformational/Spreading Promising Practices	2.30	1.49	0.07	0.05	0.32	0.41	0.23	0.67	0.32	0.86	0.56	1.49	0.95	0.77	0.86	1.52	1.32

IHN-CCO DST Pilot Proposal Ranking 2020

	Name	Organization	County (s)	Budget	Rank	Score
Dark Green	Community Doula Program	Heart of the Valley Birth & Beyond	All	\$151,455	1	91.35
Green	Healthy Homes Together	Albany Partnership for Housing	Linn	\$95,480	2	85.27
	Hepatitis C Virus Outreach Screening & Treatment	Lincoln County Health and Human Services	Lincoln	\$39,404	3	83.00
	Mental Health Home Clinic	Samaritan Health Services	Linn	\$149,155	4	81.00
Light Green	Unity Shelter Service Coordination	Unitarian Universalist Fellowship of Corvallis	Benton	\$199,916	5	79.02
	Linn County Crisis Outreach Response	Family Assistance and Resource Center Group	Linn	\$149,500	6	78.00
	ENLACES	Casa Latinos Unidos	Benton, Linn	\$147,660	7	77.29
Yellow	Disability Equity Center	Disability Equity Center	All	\$157,500	8	73.20
	CommCard Program	The Arc of Benton County	Benton	\$24,998	9	72.44
Light Orange	Partnership for Oral Health	Capitol Dental Care	Linn	\$49,601	10	71.25
Orange	Coastal Kids Mentoring Program	Neighbors for Kids	Lincoln	\$119,999	11	69.95
Dark Orange	Partners with Parents and Children	Lincoln County Community Health Center	Lincoln	\$148,740	12	68.09
	Culture of Supports	North End Senior Solutions	Lincoln	\$75,438	13	67.73
	Community Based Peer Support	Oregon Family Support Network	Benton, Lincoln	\$165,813	14	66.91
	Hippotherapy Expansion Program	Bit by Bit	Benton, Linn	\$100,000	15	66.16
Red	Building a Trauma-Informed Community	Trillium Family Services	All	\$76,413	16	64.31
	Youth Peer Support	Youth Era	All	\$186,165	17	63.90
			TOTAL	2,037,236.77		

Pilot Proposal Notes from Minutes

Building a Trauma-Informed Community

- How many people can participate in a class?
 - 25 or so for video trainings, closer to 50 for in-person trainings.
- Are you open to more than the organizations listed?
 - Yes, trainings may be provided to many other organizations. This is a list of committed partners.

Coastal Kids Mentoring Program

- Why do you think it will be kids 8-13 primarily?
 - This is based on need assessed through community partnerships.
- Do you accept private insurance as well?
 - Neighbors for Kids does not accept insurance at this time. Exploring billing mechanisms is a part of the pilot, beginning with IHN-CCO.
- Restraints are not used by Neighbors for Kids, the bullet point on the slide was for illustrative purposes and restraints were used by the school district.
- Mentorship, and supportive adult figures in general, can provide a critical source of support for LGBTQIA2S+ youth. There is also lots of research that speaks to the importance of culturally specific services (e.g., matching a queer youth with a queer mentor). You mentioned mentor/mentee matching. Could you describe how your organization has reached out to, consulted with, or collaborated with, local LGBTQIA2S+ organizations, programs, or community members to ensure the most culturally appropriate support for queer youth possible?
 - The program has been in conversations with Dee Teem of the Olalla Center and hopes to form a partnership with the Bravery Center (a DST pilot run by Olalla). The Bravery Center director would be happy to form a partnership with Neighbors for Kids.

CommCard Program

- Will work in Benton County to start but would like to spread this practice further.
- Other programs exist around the nation like this, but this would take all the promising practices and refine and improve them.

Community Based Peer Support

- Do you have plans to offer services in a way to manage COVID-19 guidelines?
 - Yes, the Oregon Family Support Network already provides some services within COVID-19 guidelines and will follow the same plan for the pilot program.
- Clarification on definition of respite.
 - Respite in this sense is not medical respite or respite beds for children with behavioral health needs. The program would provide respite day events for families.

Community Doula Program

- Do you have or will have bi-lingual/bi-cultural providers?
 - Yes, currently the Community Doula Program has doulas that speak eight different languages, and many are bilingual/bicultural.

Culture of Supports

- Clarification on building and guidelines: this pilot proposal does not include funds for capital expenses such as a building. These are long-term strategic plans for the organization.
- North End Senior Solutions often works with clients that have crisis response and hopes to connect to the CAHOOTS program that creates a behavioral health team for crisis response in appropriate situations (versus police).

Disability Equity Center

- The concept of "Crip Doula" a type of traditional health worker that supports people with disabilities will be explored through this pilot. This currently does not exist in any known form in Oregon.

ENLACES

- Promotora: A promotora is a lay Hispanic/Latino community member who receives specialized training to provide basic health education in the community without being a professional health care worker.

Pilot Proposal Notes from Minutes

- Do you think you can connect to the Latinx community in Benton and Lincoln counties in the future?
 - Yes, that is the long-term plan.

Healthy Homes Together

- Albany Partnership for Housing and Community Development has a large proportion of people of color and people with disabilities.

Hepatitis C Virus Outreach Screening & Treatment

- Will this pilot be able to expand to outside of Lincoln County?
 - Yes, plans will be for at least region and potentially statewide.

Hippotherapy Expansion Program

- Will those 30 weekly slots be held for IHN-CCO members only?
 - This is possible – most of the clients are IHN-CCO members.
- I read in the proposal that you had four Foster kids now. Is this because of capacity? If not, how will you get more for this program?
 - The program is not at capacity and foster children are a focus but not the only members the program serves. The program does want to reach out to more foster families and will do this by building partnerships with the Department of Human Services as well as other child and family services organizations.

Linn County Crisis Outreach Response

- The team operates in Albany, Sweet Home, Lebanon and would like to spread to the Harrisburg and Mill City areas.

Mental Health Home Clinic

- What is the strategy to meet the needs of LGBTQ+ population?
 - Samaritan is looking at hiring culturally appropriate LGBTQ+ affirming providers and enacting policies that meet the often unique needs of this population.
- Will there be any telehealth behavioral health services available?
 - Yes, telehealth will be offered as well as telehealth resources in the office for clients that are unable to connect at home but are unable to do in person visits.

Partners with Parents and Children

- How does this program differ from Olalla's emerging Relief Nursery, which focuses on children 0-6 and their families through skill building, parent ed classes, and mental health services - or would our nurse be a collaborative partner?
 - The focus is on mothers and connections to behavioral health. The proposer would like to connect with Olalla as a collaborative partner.
- How is this different from the state funded Healthy Families program operated in Linn and Benton counties?
 - It may not be very different other than the connection to the Maternal Case Management program but is in Lincoln County.

Partnership for Oral Health

- Which counties will the dental hygienist operate? Linn only? Or Benton and/or Lincoln?
 - Linn County for now but will be spread.
- Additional partners include ENLACES (Casa Latinos Unidos), Community Doula Program, and CommCard Program.

Unity Shelter Service Coordination

- No questions.

Youth Peer Support

- Certification requirements for the peer support specialists?
 - 40 hour training on what they need to know to work with young people as a peer.
 - Youth Peer Support is the statewide trainer for these.