

**InterCommunity Health Plans
Board of Directors Meeting – Public**
August 18, 2021; 1:00 p.m. – 3:00 p.m.

Microsoft *Teams* Meeting

MINUTES

Attendees:

Board Members

- | | | |
|--|--|--|
| <input checked="" type="checkbox"/> Doug Boysen – Chair | <input checked="" type="checkbox"/> Kärün Virtue | <input type="checkbox"/> Roger Nyquist |
| <input type="checkbox"/> Bruce Madsen, MD | <input checked="" type="checkbox"/> Kristy Jessop-Shankowski, MD | <input checked="" type="checkbox"/> Tyra Jansson |
| <input checked="" type="checkbox"/> Claire Hall | <input type="checkbox"/> Lara Gamelin, MD | <input type="checkbox"/> William McCarthy, REV |
| <input checked="" type="checkbox"/> Courtney Miller, DMD | <input checked="" type="checkbox"/> Lisa Pierson | <input checked="" type="checkbox"/> Xan Augerot |

Quorum: Yes

Presenters

- | | | |
|--|---|---|
| <input checked="" type="checkbox"/> Bill Bouska | <input checked="" type="checkbox"/> Dan Smith | <input checked="" type="checkbox"/> James Kelly |
| <input checked="" type="checkbox"/> Bruce Butler | <input checked="" type="checkbox"/> Gabriel Parra | <input checked="" type="checkbox"/> Kevin Ewanchyna, MD |
| <input checked="" type="checkbox"/> Chris Norman | | |

Other Attendees

- | | | |
|--|--|---|
| <input checked="" type="checkbox"/> Annette Fowler | <input type="checkbox"/> Florence Pourtal | <input type="checkbox"/> Nancy Fry |
| <input checked="" type="checkbox"/> Carla Jones | <input type="checkbox"/> Jayne Romero | <input checked="" type="checkbox"/> Rebekah Fowler, PhD |
| <input checked="" type="checkbox"/> Charissa Young-White | <input checked="" type="checkbox"/> Janice Crayk | <input checked="" type="checkbox"/> Suzanne Hoffman |
| <input type="checkbox"/> Colleen Fair | <input checked="" type="checkbox"/> Jeannette Campbell | <input checked="" type="checkbox"/> Todd Noble |
| <input checked="" type="checkbox"/> Dana Pham | <input checked="" type="checkbox"/> Joell Archibald | <input checked="" type="checkbox"/> Trent Began |
| <input checked="" type="checkbox"/> Dick Knowles | <input checked="" type="checkbox"/> Melissa Isavoran | |

Agenda Items/Discussion	Action
<p>1. Call to Order and Welcome – Chair: Doug Boysen</p> <p>Mr. Boysen called the meeting to order at 1:01 p.m.</p>	
<p>2. Introductions and Announcements – Presenter: Janice Crayk</p> <ul style="list-style-type: none"> Board members who still need to complete, sign, and return Conflict of Interest (COI) statements and/or Form 990s should look for hard copies delivered by USPS. Health Equity and Inclusion and Fraud Waste and Abuse (FWA) trainings to meet compliance for governing entities will be rolled out in the next two months. More to come via email. 	
<p>3. Reliability Moment – Presenter: Kevin Ewanchyna, MD</p> <p>IHN-CCO is focusing on safe and effective transitions of care. CMS defines a transition of care as the movement of a patient from one setting of care to another. This requires shared communication across the continuum of care. This model is tied to the SNP MOC goal and will be</p>	ACTION: None

<p>implemented for all plans. For IHN-CCO members, two projects will focus on:</p> <ul style="list-style-type: none"> • Timely hospital follow-up for FBDE members • Warm handoffs 	
<p>4. Public Comments – Chair: Doug Boysen</p> <p>Mr. Boysen called for public comments. No comments were made, and no comments were received via email or telephone.</p>	
<p>5. IHP Board Minutes of June 16, 2021 – Chair: Doug Boysen</p> <p>Following review of the minutes by Mr. Boysen, he asked if there were any changes, corrections, or questions. There being none, Commissioner Hall moved to approve the Minutes; the motion was seconded by Kärün Virtue.</p>	<p>ACTION: The minutes were approved unanimously.</p>
<p>6. Financial Report</p> <p>Chief Financial Officer Report – Presenter: Dan Smith</p> <p>The July Income Statement shows premium revenues exceeded budget projections. Claims expenses also exceeded the budget projection. Due to the pandemic, numbers of members, premium revenues, and claims have increased.</p> <p>The July Balance Sheet shows statutory deposits have increased from the previous year, which closed at \$9.2 million.</p>	<p>ACTION: None</p>
<p>7. Regulatory & Legislative Updates</p> <p>Government Affairs Director Report – Presenter: Bill Bouska</p> <p>Four key areas were presented:</p> <ol style="list-style-type: none"> 1. Budget <ul style="list-style-type: none"> • Legislative session was very successful. Expected to cut \$1.7 billion, instead budget grew by 19% from last biennium. This is an increase of \$4.6 billion. • From a CCO perspective, this is a 3.4% rate of growth. • \$470 million will be invested in behavioral health and \$765 million in housing. 2. Administrative rule process will commence to interpret the statutes passed during session. We will be watching closely to see how agencies interpret the statute language and how they write rules. 3. Signature Legislation 	<p>ACTION: None</p>

<ul style="list-style-type: none"> • The Behavioral Health bill allows CCOs to provide mental health wellness visits, imitating preventive visits in primary care. • Cover All People will cover adults who are eligible financially, but don't qualify for Medicaid due to immigration status. This will add 50-60,000 adults to CCOs throughout the state. It is important to increase the insured rate. • Social Determinants of Health spending will count towards the allowable medical spend. If this can count toward the medical spend, it will help with our rates and reinforces sustainability. • Certified/Qualified healthcare interpreters bill requires all providers in the healthcare system to use Oregon certified and qualified healthcare interpreters. • The Public Option bill directs OHA and DCBS to develop a plan by February of the next legislative session. The plan will focus on the 5-6% of people in Oregon who are still uninsured. It will also address people who go on and off Medicaid (i.e. jail population, foster care, etc.). The role of the CCOs is unclear. <p>4. The Medicaid 1115 Waiver is being finalized by OHA for submission to CMS.</p>	
<p>8. Executive Reports</p> <p>Chief Strategy Officer Report – Presenters: Gabriel Parra/Charissa Young-White</p> <p>Mr. Parra introduced Melissa Isavoran, the new Assistant Vice President (AVP) of IHN-CCO. He also introduced the SHARE Initiative funding topic presented in more detail by Charissa Young-White.</p> <p>Charissa Young-White presented the funding recommendations.</p> <ul style="list-style-type: none"> • The law behind the funding requires CCOs to invest some of the profits back into the community by spending a portion of the net income or reserves toward social needs and health. • The IHN-CCO CAC approved to recommend the following proposals to the board for a final decision. There are 7 programs/projects with a total budget of just over \$705,800. <ul style="list-style-type: none"> • Brave Pathways Coalition is a network of advocates across Oregon state that address issues around LGBTQ+ housing. The budget is \$60,000. • Care Hub Respite needs additional social workers to help manage recuperative beds across all 3 counties. The budget is \$90k. • Hope Center Project focuses on the homeless/houseless in Sweet Home. The budget is \$123,750. 	<p>ACTION: See next page.</p>

- Rebuilding the bridge between healthcare and faith communities project helps assure stable housing within the 3 counties. The budget is \$48,746.
- Second CHANCE respite renovation wants to develop 5 medical respite/recuperative ADA compliant rooms adjacent to the 2nd CHANCE facility in Albany. The budget is \$184,237.
- Sweet Home Sleep Center wants to offer a safe and clean diverse environment for people who experience unstable living conditions. Sweet Home and Lebanon are struggling for enough shelter space. The budget is \$149,098.
- Youth Adult Dorm houses young adults (18-25 years old). The program helps them with housing, navigating resources, employment and social needs. It is currently located in Benton county and will be reaching out to other counties. The budget is \$50,000.

Concerns were raised specifically about the “Rebuilding the bridge between healthcare and faith communities project.”

- The screening process and acceptance into the program is not clear. There was no data about how many IHN-CCO members would be serviced.
- There were concerns about the computer equipment purchase as part of the proposal.
- The proposal lacked sufficient details and the process did not allow direct access to the proposal representatives so clarifying questions could be asked.

Responses to the concerns raised are below:

- Unite Us and Connect Oregon receive and send referrals to different agencies and programs. These faith community nurses also work in the community, so may acquire their own referrals.
- We did not ask for proposed member numbers as part of the proposal process. It is written into the contract template that proposal recipients track and report on the number of IHN-CCO members served, as well as other community members.
- We appreciate hearing the concerns and the discussion will help us make process improvements for the future.

With no further discussion, Mr. Boysen called for a motion. Commissioner Augerot moved to approve the SHARE Initiative funding recommendations; the motion was seconded by Lisa Pierson.

<p>Mr. Boysen, Commissioner Hall, Dr. Miller, Dr. Jessop, Lisa Pierson, Tyra Jansson, Commissioner Augerot voted in favor, Kärün Virtue opposed.</p> <p>Charissa will be leaving Samaritan and will be working as the District Deputy at the Olalla Center. We want to recognize and thank Charissa for all the work she has done for IHN-CCO.</p>	<p>ACTION: The funding recommendations were approved by a majority vote.</p>
<p>Chief Medical Officer Report – Presenter: Kevin Ewanchyna, MD</p> <p>Pharmacy</p> <p>Samaritan has now credentialed our ambulatory care pharmacists so they can bill IHN-CCO for clinical services provided to our members. This will allow us to track claims payment and encounter data.</p> <p>Samaritan created a way for community pharmacists who provide contraceptive and smoking cessation services to IHN members to get reimbursed. Prior to this, it was difficult to track these services, both which impact our CCO metrics.</p> <p>IHN expanded drug therapy options for urinary incontinence to now include two generic options.</p> <p>IHN also expanded the quantity limit on Narcan, which will help improve access to rescue therapy for opioid or illicit drug use.</p> <p>Population Health & Quality</p> <p>A successful provider outreach webinar was held on 7/20/21 on the Initiation and Engagement in Alcohol and Other Drug Treatment (IET). This is a CCO metric.</p> <p>Behavioral Health</p> <p>Sheryl Fisher, our IHN-CCO Behavioral Health Director, will ensure alignment of community meetings with the work the Regional Planning Council (RPC) is doing. We will approach this in a coordinated fashion and begin looking at gaps.</p> <p>The biggest gap already identified is the need for more behavioral health care providers. We will need to recruit and maybe even train new providers.</p> <p>Care Coordination - See board packet for details.</p>	<p>ACTION: None</p>
<p>Chief Executive Officer Report – Presenter: Bruce Butler</p> <p>Announcements</p>	<p>ACTION: None</p>

<ul style="list-style-type: none"> • Mr. Butler thanked Charissa for all her work with Samaritan, and especially IHN-CCO. We will continue to work with her as a community partner. • Mr. Butler welcomed Melissa Isavoran, our new Assistant Vice President (AVP) for IHN-CCO. • Mr. Butler welcomed Chris Norman, Assistant Vice Present (AVP) - SHP Compliance Officer. Chris is returning to Samaritan after working at the state and in a different health plan. • Kristi DePriest has been promoted to the Director of Care Coordination. • Currently, SHP is looking to fill the open position for the Assistant Vice President (AVP) for Provider Network. <p>Enrollment</p> <ul style="list-style-type: none"> • In the last couple of weeks, we have seen growth in enrollment numbers. We foresee a downturn as the economy recovers and OHA begins their re-eligibility process in 2022. <p>There were concerns raised about congregate facilities (i.e. group homes for residents with developmental disabilities, long term care facilities) not vaccinating their residents. Requiring a minimum of people before vaccinations are given is not an acceptable practice. A lot of the COVID outbreaks are amongst staff who are refusing to be vaccinated.</p> <p>Mr. Todd Noble, Linn County Health Administrator, was acknowledged by two board members for his exceptional service during the COVID pandemic.</p>	
<p>9. SHS Cybersecurity Program – Presenter: James Kelly</p> <p>Please refer to PowerPoint slides.</p> <p>SHS has a strong cybersecurity foundation and program. We have been developing our program for almost 10 years.</p> <p>Mr. Kelly shared six priority mitigation recommendations and the SHS response. We continue to be agile and vigilant and remain engaged in responding to emerging threats.</p>	<p>ACTION: None</p>

<p>10. Compliance Update – Presenter: Chris Norman</p> <p>Mr. Norman, our new Compliance Officer was introduced. He has returned to Health Plans after holding several positions with the state and serving as the Chief Compliance Officer for Atrio Health Plans. He has over 15 years of experience working in Oregon’s Managed Care environment.</p> <p>Mr. Norman described the upcoming goals:</p> <ul style="list-style-type: none"> • Adding additional needed staff to SHP Compliance Team • Enhancing board compliance functions (i.e. creating a Joint Audit and Compliance Committee) • Preparing for audit readiness for 2022 • Providing education and information needs for SHP Compliance • Developing Compliance Dashboards 	<p>ACTION: None</p>
<p>11. Other Business</p> <p>Mr. Boysen confirmed there was no other business.</p>	
<p>12. Meeting adjourned</p> <p>Mr. Boysen adjourned the meeting at 2:49 p.m.</p>	

Respectfully submitted,
Gabriel Parra

Doug Boysen, President and Chair,
Samaritan Health Plans Board of Directors
Minutes approved on October 20, 2021