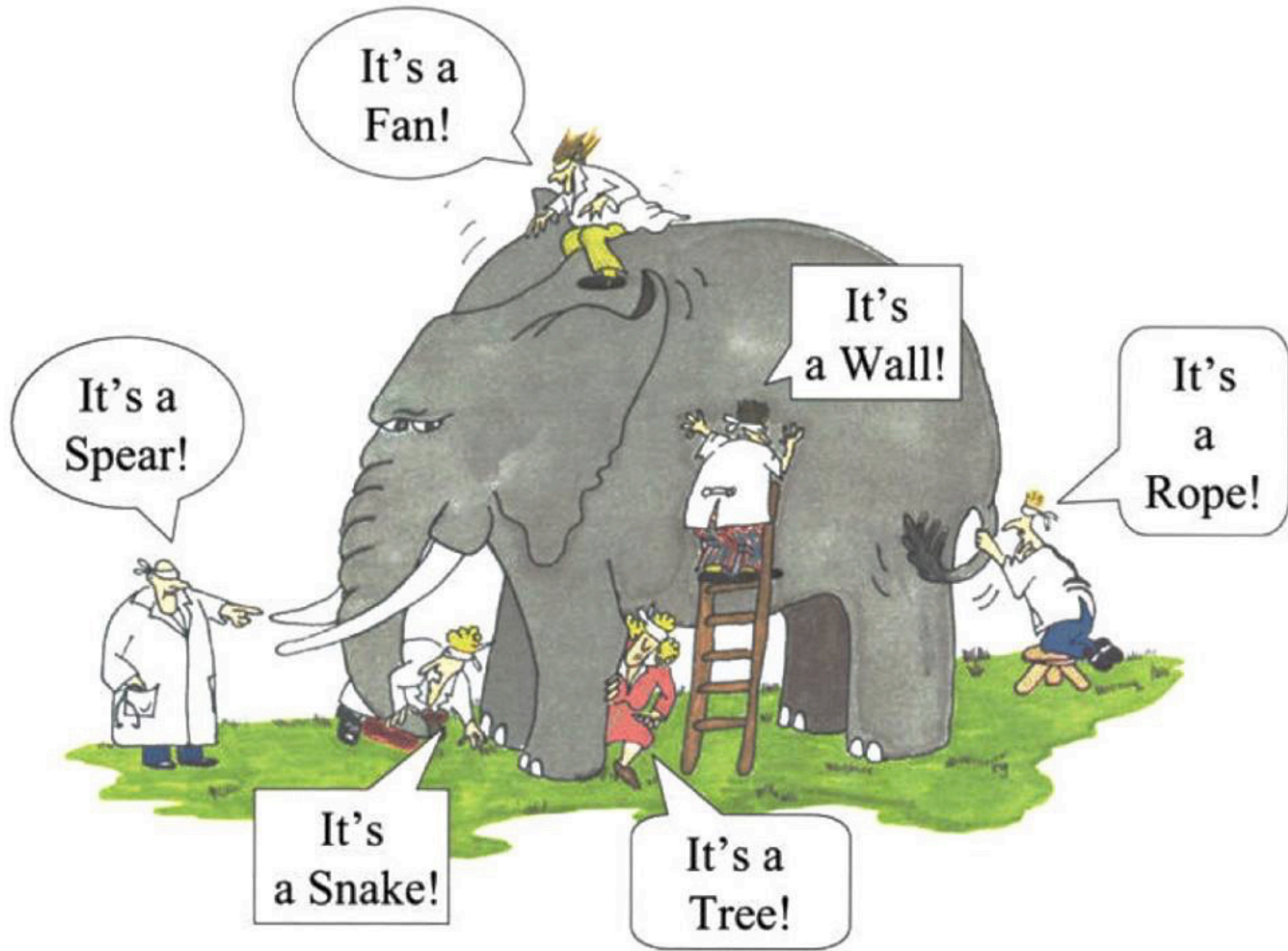
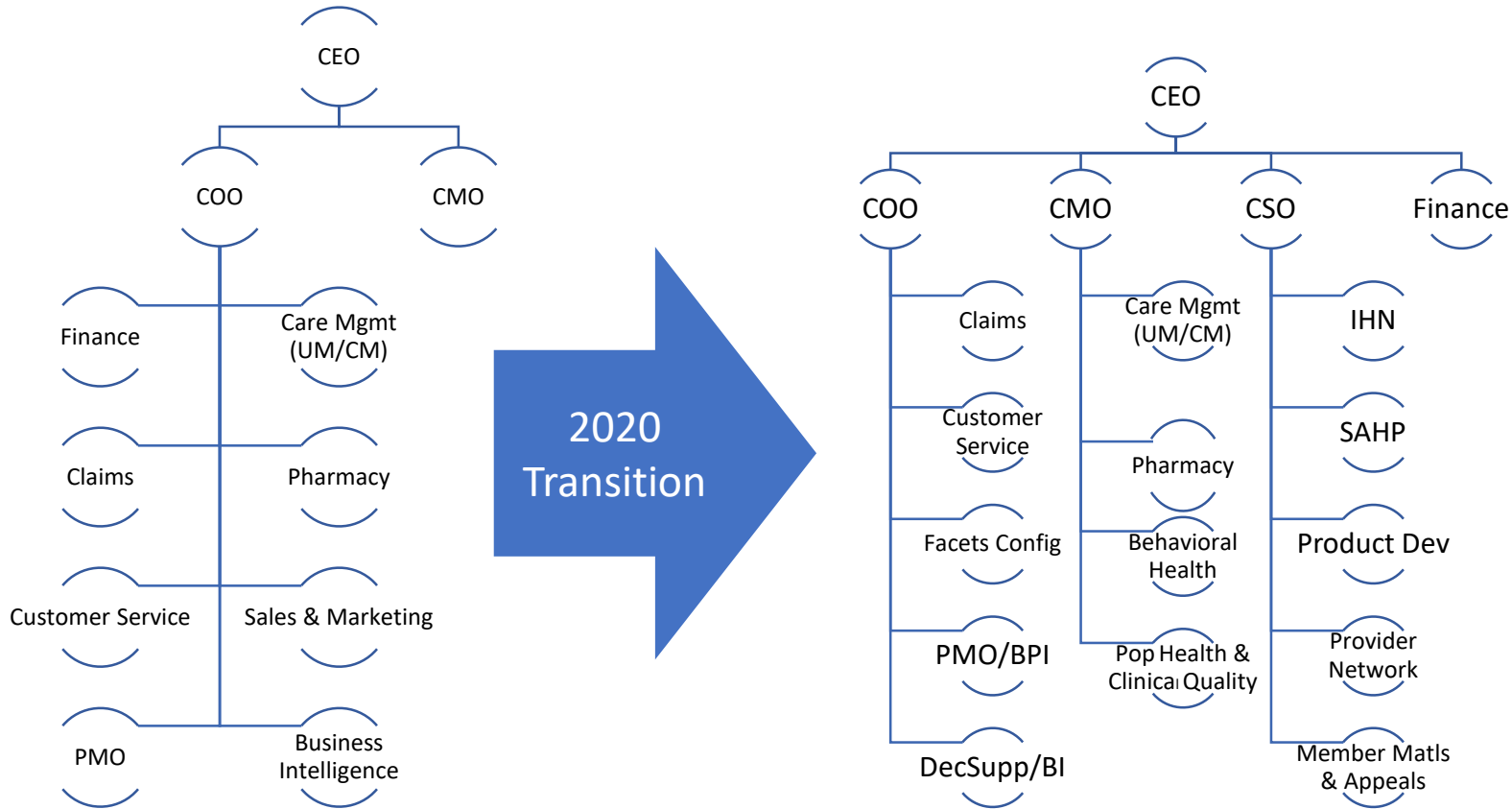


IHN STRATEGY DISCUSSION

2021 and Beyond

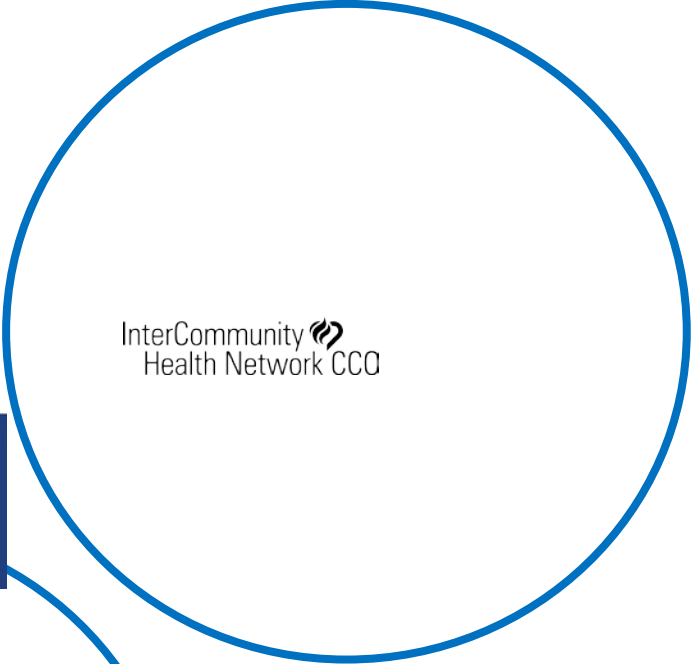


What has changed



Key difference:

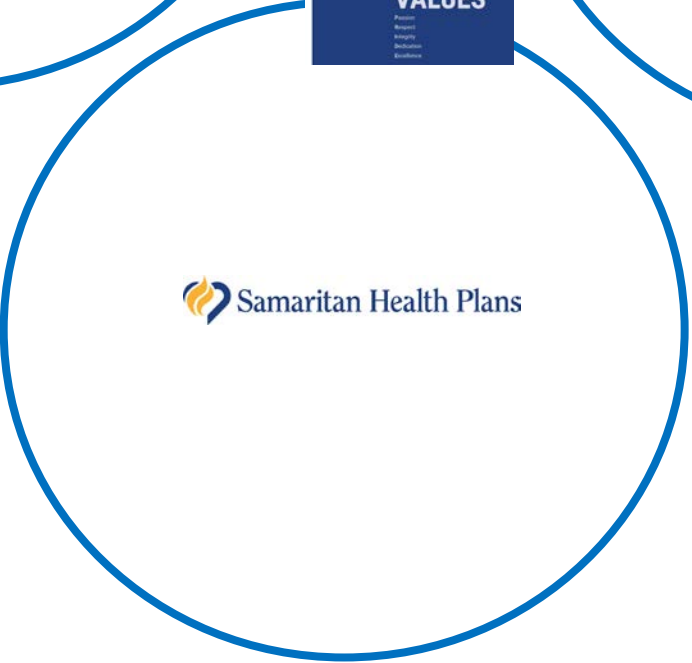
Established product line management functions under Chief Strategy Officer.



MISSION
Building Healthy Communities Together

VISION
Leading the Transformation with PACE

VALUES
Respect
Integrity
Innovation
Collaboration
Accountability



IHN- CCO Strategic Plan

2020 -2024

Integration and coordination of physical, behavioral, and oral health services to increase access, reduce costs, and improve health outcomes for IHN-CCO members

MISSION

Building Healthier Communities Together

VISION

Serving our communities with PRIDE

VALUES

Passion

Respect

Integrity

Dedication

Excellence

STRATEGIC PRIORITIES

- Quality & Service Excellence
- Employee Engagement
- Community Partnership
- Sustainability

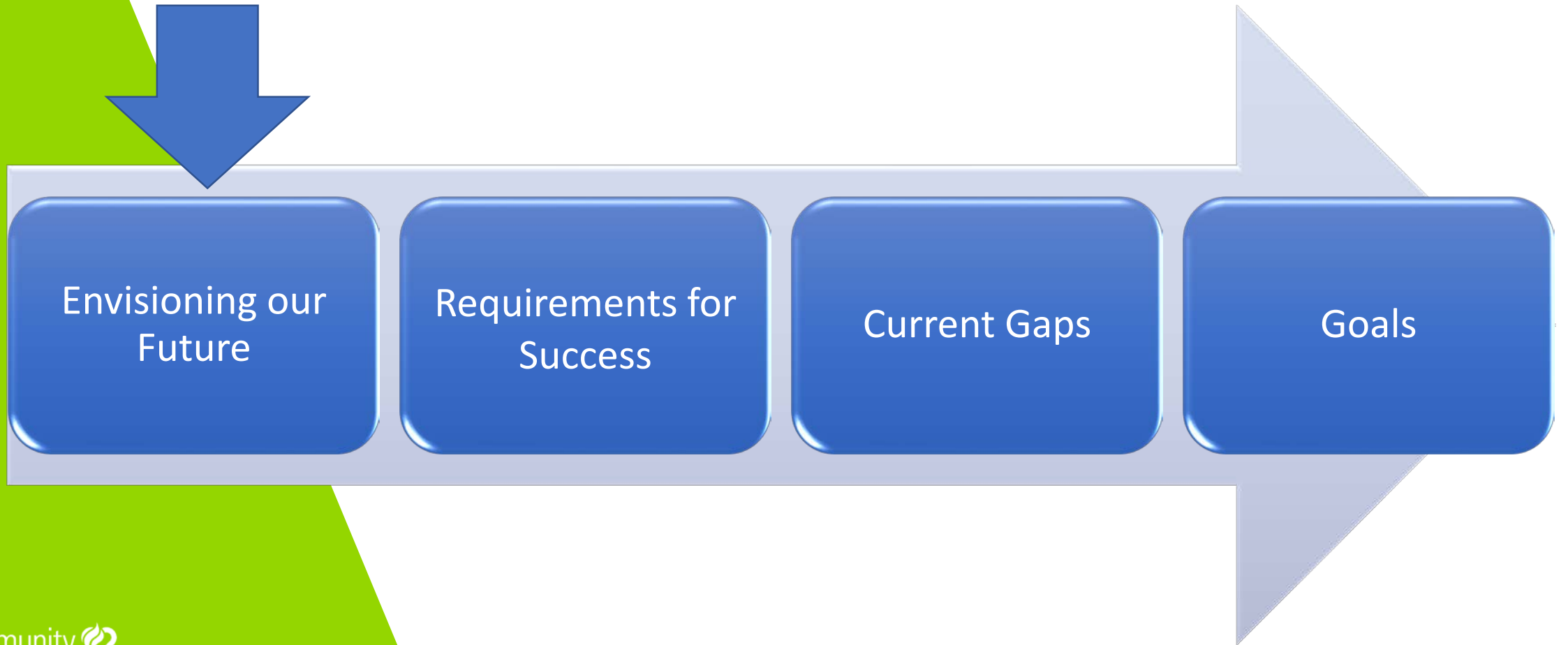
Strategic Priorities





What is in
our
FUTURE?

Planning Process Initiated



Challenges/ Opportunities

- Coronavirus and new “normal”
- Remote Work – Keeping employees happy, productive and engaged. Boards and committees too.
- Continued (greater) growth in CCO Enrollment?
- State & Local Government Budgets (CCO Funding)
- Rapidly evolving health information technology environment (interoperability/ telehealth)
- Impact of possible changes from election (President & Congress)