

Community Advisory Council (CAC)

MINUTES

Date: Monday, September 14, 2020

Time: 1:00 p.m. – 4:00 p.m.

Location: Phone or video

Council representatives and others at the table:

Facilitator: Rebekah Fowler (acting as chair)

CAC Chair: Tyra Jansson (absent)

Benton: Lisa Pierson, Michael Volpe

Lincoln: Richard Sherlock

Linn: George Matland (Liaison), Catherine Skiens

Local Chairs: Dick Knowles (Linn)

Presenters: **Joell Archibald**, OHA Innovator Agent, **Bruce Butler**, IHN-CCO Chief Executive Officer (CEO); **Gabriel Parra**, IHN-CCO Chief Strategic Officer; **Elizabeth Gartman**, IHN-CCO Director of Operations; **Charissa White**, IHN-CCO Transformation Project Manager; **Bill Bouska**, IHN-CCO Government Affairs Director.

Absent: Chelsea Allen, Kärün Virtue, Rebecca Austen, Amelia Wyckhuyse, Todd Noble, Judy Rinkin, Tyra Jansson, Kärün Virtue, Deborah Morera

NOTE: This meeting was held during Oregon wildfire emergency and COVID-19 Pandemic. Attendance was low for that reason, but the meeting was held in case the CAC had input they wanted to provide to IHN.

INTRODUCTIONS, ANNOUNCEMENTS, & APPROVAL OF AGENDA & MINUTES

Rebekah Fowler, CAC Coordinator lead the group through the following items:

- Roll call
 - CAC Representatives, presenters, & Local Advisory Committee Chairs
 - Public was asked to let Rebekah know if they would like to make a public comment
 - **ACTIONS:** Council to approve present agenda and past meeting minutes
 - CAC Representative announcements
 - Coordinator announcement
 - CAC Tribes representatives update
 - A representative from the Confederated Tribe of Siletz Indians will be joining the CAC and hopefully the Lincoln Local Committee. The Confederated Tribes of Coos, Lower Umpqua and Suislaw Indians will hopefully be joining later.
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PUBLIC COMMENTS

None

OREGON HEALTH AUTHORITY (OHA) UPDATE

Joell Archibald, OHA Innovator Agent, provided a state update (*See OHA Innovator Report*).

For future conversation at the local advisory committees: discussion of the audit of the Oregon Behavioral Health System.

Peer Support Specialists were not called out in the report to a high degree.

IHN-CCO REORGANIZATION

Gabe Parra, IHN-CCO Chief Strategic Officer, went over a presentation of the IHN-CCO reorganization and provide more detailed information. Elizabeth Gartman, IHN-CCO Director of Operations spoke about her new role and the work of the Transformation Department. (**Attachment**)

George Matland suggested IHN have an IHN-CCO video handbook for people who cannot read

IHN-CCO BOARD REPORT & WILDFIRE DISCUSSION

Bruce Butler, IHN-CCO Chief Executive Officer, provide an IHN-CCO Board of Directors report. (**Attachment**)

There was discussion of the IHN-CCO and community partner response to the wildfires. Input was provided:

- What are the acute and longer-term needs members are experiencing or anticipating?
 - Some need n95 masks to start rebuilding
 - Is there communication IHN-CCO should be providing its members and community partners?
 - Behavioral health – communication around stress and anxiety
 - Health risks of being in the air – how to respond for those with asthma
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SHARE INITIATIVE

Charissa White, IHN-CCO Transformation Program Manager, introduced the *Supporting Health for All Through Reinvestment (SHARE) Initiative* and requested that the Local Advisory Committees provide input in the coming weeks (**See SHARE Initiative presentation document**).

For more info: <https://www.oregon.gov/oha/HPA/dsi-tc/Pages/SHARE.aspx>

LIAISON UPDATES

The CAC Liaisons reported on Local Advisory Committee activities since the previous CAC meeting.

Benton: Dannielle Brown presented on county mental health services

Linn: Need volunteers at the Linn County evacuation sites for trusted coordinators; message to IHN-CCO to not necessarily scramble at this time but remember this is a long-term problem; the committee continues to really appreciate the attendance and engagement of IHN-CCO.

LEGISLATIVE UPDATE

Bill Bouska, IHN-CCO Government Affairs and Community Solutions Director, provided a legislative update.

PLUS/DELTA

Rebekah Fowler asked the group to share:

- Opportunities for improvement
 - The external world needs to settle down so we can get back to full attendance
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NEXT CAC MEETING AGENDA ITEMS

Rebekah Fowler requested agenda items for future CAC meetings.

- Health Related Services progress report on IHN-CCO policies and procedures
 - Transportation
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MEETING ADJOURNMENT

NEXT MEETINGS

- Oct 14, Wednesday; 1:30-3:00; CAC/Board of Directors joint meeting: Remote meeting with video and phone options
 - Nov 9 CAC, Monday, 1:00-4:00
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Acronyms and Definitions

Acronyms

APM – Alternative Payment Methodology, also known as a Value Based Payment

BLAC – Benton Local Advisory Committee

CAC – Community Advisory Council

CCC – Communication Coordination Committee (subcommittee of the CAC)

CCO – Coordinated Care Organization (Medicaid services)

CCO 2.0 – The application process to earn a CCO contract for 2020-2024; also the new requirements on CCOs

CEO – Chief Executive Officer

CHA – Community Health Assessment

CHAC – Lincoln Coordinated Healthcare Advisory Committee

CHIP – Community Health Improvement Plan

CMS – Center for Medicaid/Medicare Services (Federal)

DCO – Dental Care Organization

DST – Delivery System Transformation Committee, IHN-CCO; tasked with overseeing the IHN-CCO systems transformation plan & pilot projects

FQHC – Federally Qualified Health Center

HIA – Health Impact Area (in the CHIP)

IHN-CCO – InterCommunity Health Network CCO

LLAC – Linn Local Advisory Committee

OHA – Oregon Health Authority (State of Oregon, oversees Medicaid)

OHP – Oregon Health Plan (Medicaid)

PCPCH – Patient Centered Primary Care Home or a Medical Home

SDoH – Social Determinants of Health

SHARE – Supporting Health for All Through REinvestment

SHP – Samaritan Health Plans (Medicaid, Medicare, Employee insurance, and Commercial insurance)

SHS – Samaritan Health Services (Hospitals and providers)

Definitions

- **Alternative Payment Models (APM)** are a form of payment based, at least in part, on achieving good outcomes rather than just being paid for providing a service (fee-for-service).
- **CCO 2.0** is the application to be a CCO in 2020-2024. IHN-CCO's contract with the State ends after 2019; IHN applied to continue being a CCO. Contracts to be awarded summer 2019.
- **Epidemiologist:** A person who studies the patterns, causes, and effects of health and disease conditions in defined populations. It is the cornerstone of public health, and shapes policy decisions and evidence-based practice by identifying risk factors for disease and targets for preventive healthcare.
- **Equity:** The guarantee of fair treatment, access, opportunity, and advancement for all while striving to identify and eliminate barriers that have prevented the full participation of some groups. The principle of equity acknowledges that there are historically under-served and under-represented populations and that fairness regarding these unbalanced conditions is needed to assist equality in the provision of effective opportunities to all groups.
- **Health disparities:** Differences in access to, or availability of, service
- **Health status disparities** refer to the differences in rates of disease and disabilities between different groups of people, such as those living in poverty and those who are not.
- **Inclusion:** Authentically bringing traditionally excluded individuals and/or groups into processes, activities, and decision/policy making in a way that shares power and ensures equal access to opportunities and resources.
- **Indicators:** measurements or data that provide evidence that a certain condition exists, or certain results have or have not been achieved. They are used to track progress.
- **Liaison:** a person who helps groups to work together and provide information to each other. CAC liaisons share information between the CAC and a local advisory committee.
- **Oregon Health Authority:** The state agency tasked with reforming healthcare. It holds contracts with the Coordinated Care Organizations and with Public Health Agencies.
- **Outcomes:** results or changes, including changes in knowledge, awareness, skills opinions, motivation, behavior, decision-making, condition, or status.

- **SHARE Initiative:** Supporting Health for All Through Reinvestment Initiative comes from a legislative requirement for CCOs to invest some of their profits back into their communities on services to address health inequities and the social determinants of health and equity.
- **Social Determinants of Health (SDoH)** are the conditions in which people are born, grow, live, work, & age. They include availability of resources to meet daily needs. The CAC's CHIP has specifically identified the SDoH of **Housing, Transportation, and Food Access** as priorities for IHN-CCO and its community partners to focus improvement efforts.