

Community Advisory Council (CAC)

MINUTES

Date: Monday, January 13, 2020

Location: Sunset Building 4077 SW Research Way, Corvallis, Oregon

Council representatives and others at the table:

CAC Chair: Tyra Jansson

Benton: Deborah Morera (Liaison), Lisa Pierson, Michael Volpe;

Lincoln: Chelsea Allen, Kärün Virtue, Rebecca Austen (Liaison), Richard Sherlock;

Linn: Amelia Wyckhuyse, Catherine Skiens, George Matland (Liaison), Judy Rinkin, Todd Noble;

Local Chairs: Tyra Jansson (Benton), Kärün Virtue (Lincoln), Dick Knowles (Linn);

Presenters: **Gabriel Parra**, IHN-CCO Chief Strategy Officer; **Joell Archibald**, OHA Innovator Agent; **Phil Warnock**, Community and Economic Development Director at Oregon Cascades West Council of Governments; **Charissa Young-White & Stephanie Jensen**, IHN-CCO Project Coordinators; **Rebekah Fowler**, CAC Coordinator

Absent: Judy Rinkin

CALL TO ORDER

Tyra Jansson, CAC Chair, called the meeting to order at 1:00.

INTRODUCTIONS, ANNOUNCEMENTS, & APPROVAL OF AGENDA & MINUTES

- Introductions & Welcome Chelsea Allen, new Lincoln CAC Rep
 - Meeting participation and invitation to Local Advisory Committee meetings
 - **ACTIONS:** Council approved the present agenda and the November meeting minutes. (*Agenda: George, Todd*)(*Minutes: Deb, Amelia*)
 - Coordinator announcements – Board of Directors vote. Lisa Pierson and Karun Virtue have been recommended to be appointed to the IHN-CCO Board of Directors. This recommendation was forwarded to Samaritan Health Plans.
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PUBLIC COMMENTS

11 members of the public were present. No one signed up for public comments.

IHN-CCO UPDATE

Gabriel Parra, IHN-CCO Chief Strategy Officer, provided an IHN-CCO update.

- Get to know Gabe and his new role as IHN-CCO Chief Strategy Officer.
 - Gabe was Legal Counsel for Samaritan Health Plans. Is currently working to hire a replacement. Moved here 18 months ago from New Mexico, where they have an integrated healthcare system.
 - Gabe will be working on aligning IHN-CCO and Samaritan Health Services systems
 - IHN-CCO update & discussion
 - Charissa White-Young and Stephanie Jensen of IHN-CCO Transformation talked about CCO 2.0 (**See CCO 2.0 CAC Jan 13, 2020 presentation document**)
 - IHN received 1000 new members this year from CCOs north and south
 - All CCOs are required to have a Traditional Health Worker Liaison. This will be fulltime position posted for Samaritan Health Plans. We already have a tri-county certification hub in our region, which was created by an IHN-CCO pilot project.
 - Several CAC reps said that this Liaison should be housed in and from a rural location. If rural integration is a priority, this is imperative.
 - IHN-CCO hired a new person for credentialing providers.
 - IHN-CCO hired Justin Hopkins as their new Behavioral Health Director
 - IHN-CCO is working to use Health Information Technology to forward care coordination.
 - Mike asked how much IHN spends on dual eligible people (people who have both Medicaid and Medicare). IHN staff didn't know off the top of their heads, but they said they would bring that information back from IHN-CCO to this group. Flexible spending:
 - Lisa Pierson asked how IHN members could have input on the IHN-CCO policy for flexible spending. Her specific interest is in gym memberships.
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OREGON HEALTH AUTHORITY (OHA) UPDATE

Joell Archibald, OHA Innovator Agent, provided a State update (*See Innovator Agent Update*).

Announced just this morning and not included in the Innovator Agent Update document.

- Announcement, Tina Edlund, Senior OHA Analyst and Advisor is retiring. Dawn Jagger will be taking on that role.
 - Steve Allen, OHA Behavioral Health Director, requested \$20 million for behavioral health for this biennium, to fund Aid and Assist referrals (evaluation of whether someone is competent for a criminal trial).
 - 11 million for expansion
 - .5 million to study increases in Aid and Assist referrals and to look at sentencing practices.
 - 3.5 million for new facilities
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- 1.6 million for additional oversights of this population.
 - This situation has impacted Linn County, for example, because they have an Aid and Assist referral every week and aren't getting paid for it and the residential placements.
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LIAISON UPDATES

The CAC Liaisons reported on Local Advisory Committee activities since the previous CAC meeting.

Benton County: Deb Morera said their committee took a break for the winter holidays and hasn't met since the last CAC meeting. They meet again the 4th Friday of this month.

Lincoln County: Karun Virtue said their committee had a celebration at their December meeting. At the January meeting they discussed local needs. CHANCE has an event scheduled for 2:00 on February 5th, location to be determined

Linn County: Dick Knowles said their committee had an update from IHN-CCO Transformation. He recommends that the other local meetings have updates from Transformation. Signs of Victory hosted a memorial for homeless people who have died on the streets.

RIDELINE UPDATE

Phil Warnock, Community and Economic Development Director at Oregon Cascades West Council of Governments (COG), provided an update on Rideline, the Medicaid transportation service.

- Rideline provides non-emergency transportation (scheduled in advance) for healthcare purposes for Medicaid members.
 - The COG began with 1,500 rides per month and are now at about 17,000 rides per month.
 - Rideline is able to reimburse people via a debit-type card.
 - Online requests for pre-authorization is not possible at this time. People have to call-in. Another brokerage is testing that in another region, but every time it's tested, the software changes and it isn't launched. The COG has found that if they don't talk directly to someone during pre-authorization, the COG ends up having to do call backs to ask questions and get clarifications.
 - Drivers have taken Mental Health First Aid training & Trauma Informed Care training.
 - Some COG staff have been trained as Traditional Health Workers and one is a certified Community Health Worker
 - COG is doing a target outreach to Spanish speaking members to improve trust and understanding of the service. They also have a Spanish speaking phone queue.
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IHN-CCO'S TRANSFORMATION UPDATE

Charissa Young-White & Stephanie Jensen of IHN-CCO Transformation provided an update on the IHN-CCO Delivery System Transformation (DST) Committee (*See Delivery System Transformation: Pilots and Evaluation document*).

NEXT CAC MEETING AGENDA ITEMS

Tyra Jansson & Rebekah Fowler requested agenda items for future CAC meetings, to be scheduled as time permits.

- Provider recruitment and the 4th part of the Quadruple Aim, culture of support for providers to improve engagement and retention
 - Dual eligible
 - Justin Hopkins, IHN-CCO Behavioral Health Director, changes in the new contract
 - Health Related Services progress report on IHN-CCO policies and procedures (Linda Lang).
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MEETING ADJOURNMENT

- Tyra Jansson adjourned the meeting at 3:53
 - March 9, 2020; 1:00-4:00; Center for Health Education, Newport
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Acronyms and Definitions

Acronyms

APM – Alternative Payment Methodology, also known as a Value Based Payment

BLAC – Benton Local Advisory Committee

CAC – Community Advisory Council

CCC – Communication Coordination Committee (subcommittee of the CAC)

CCO – Coordinated Care Organization (Medicaid services)

CCO 2.0 – The application process to earn a CCO contract for 2020-2024; also the new requirements on CCOs

CEO – Chief Executive Officer

CHA – Community Health Assessment

CHAC – Lincoln Coordinated Healthcare Advisory Committee

CHIP – Community Health Improvement Plan

CMS – Center for Medicaid/Medicare Services (Federal)

DCO – Dental Care Organization

DST – Delivery System Transformation Steering Committee, IHN-CCO, tasked with overseeing the IHN-CCO systems transformation plan & pilot projects

FQHC – Federally Qualified Health Center

HIA – Health Impact Area (in the CHIP)

IHN-CCO – InterCommunity Health Network CCO

LLAC – Linn Local Advisory Committee

OHA – Oregon Health Authority (State of Oregon, oversees Medicaid)

OHP – Oregon Health Plan (Medicaid)

PCPCH – Patient Centered Primary Care Home or a Medical Home

SDoH – Social Determinants of Health

SHP – Samaritan Health Plans (Medicaid, Medicare, Employee insurance, and Commercial insurance)

SHS – Samaritan Health Services (Hospitals and providers)

Definitions

- **Alternative Payment Models (APM)** are a form of payment based, at least in part, on

achieving good outcomes rather than just being paid for providing a service (fee-for-service).

- **CCO 2.0** is the application to be a CCO in 2020-2024. IHN-CCO's contract with the State ends after 2019; IHN applied to continue being a CCO. Contracts to be awarded summer 2019.
- **Epidemiologist:** a person who studies the patterns, causes, and effects of health and disease conditions in defined populations. It is the cornerstone of public health, and shapes policy decisions and evidence-based practice by identifying risk factors for disease and targets for preventive healthcare.
- **Health disparities:** Differences in access to, or availability of, services is a health disparity. **Health status disparities** refer to the differences in rates of disease and disabilities between different groups of people, such as those living in poverty and those who are not.
- **Indicators:** measurements or data that provide evidence that a certain condition exists, or certain results have or have not been achieved. They are used to track progress.
- **Liaison:** a person who helps groups to work together and provide information to each other. CAC liaisons share information between the CAC and a local advisory committee.
- **Oregon Health Authority:** The state agency tasked with reforming healthcare. It holds contracts with the Coordinated Care Organizations and with Public Health Agencies.
- **Outcomes:** results or changes, including changes in knowledge, awareness, skills opinions, motivation, behavior, decision-making, condition, or status.
- **Social Determinants of Health (SDoH)** are the conditions in which people are born, grow, live, work, & age. They include availability of resources to meet daily needs. The CAC's CHIP has specifically identified the SDoH of **Housing, Transportation, and Food Access** as priorities for IHN-CCO and its community partners to focus improvement efforts.