

Community Advisory Council (CAC)

MINUTES

Date: Monday, November 4, 2019

Address: Willamette Health Center, 2730 Pacific Blvd SE, Albany, Oregon

Council representatives and others at the table:

CAC Chair: Tyra Jansson

Benton: Deborah Morera (Liaison), Lisa Pierson, Michael Volpe;

Lincoln: Kärün Virtue, Rebecca Austen (Liaison), Richard Sherlock;

Linn: Amelia Wyckhuyse, Catherine Skiens; Todd Noble, Judy Rinkin;

Local Chairs: Tyra Jansson (Benton), Kärün Virtue (Lincoln), Dick Knowles (Linn);

Presenters: **Bruce Butler**, IHN-CCO CEO; **Rebekah Fowler**, CAC Coordinator; **Joell Archibald**, OHA Innovator Agent; **Linda Lang**, IHN-CCO Medical Management Director.

Absent: George Matland

CALL TO ORDER

Tyra Jansson, CAC Chair, called the meeting to order at 1:02.

INTRODUCTIONS, ANNOUNCEMENTS, & APPROVAL OF AGENDA & MINUTES

- Meeting participation and invitation to Local Advisory Committee meetings
 - Housekeeping: Restrooms; Acronyms & Glossary
 - Introductions
 - **ACTIONS:** Council approved present *Agenda (Deborah, Amelia)*. The CAC approved the *previous meeting minutes at the July Board of Directors meeting*.
 - Chair & CAC Representative announcements
 - Nov 13 Bed bug prevention workshop in Albany
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PUBLIC COMMENTS

9 members of the public were present.

Patricia Neal of Lincoln County shared information on a Connecting Oregon Healthcare Professionals education event. www.Oregonechonetwork.org

IHN-CCO UPDATE

Bruce Butler, IHN-CCO CEO, provided an IHN-CCO update. (See IHN CAC Operations Report)

IHN-CCO has been meeting all of its gaps readiness due dates for the new contract with the Oregon Health Authority. There are 24 gaps to address by Jan 1, 2020. At the December public IHN-CCO Board of Directors meeting, there will be a new presentation on doing the work required in the the new CCO contract.

OREGON HEALTH AUTHORITY (OHA) UPDATE

Joell Archibald, OHA Innovator Agent, provided a State update (See Innovator Agent Report).

A second call-in center has been created at OHA for people who have questions about making a CCO choice. They have a maximum of a 3-minute wait time.

IHN-CCO will be getting 1200 new members from the Willamette CCO that is closing Dec 31.

CAC BOARD REPRESENTATIVE RECOMMENDATIONS

The IHN-CCO Board will appoint a new CAC Representative to the Board of Directors and has asked for IHN-CCO member nominees to choose from.

ACTION: The CAC voted to recommend Lisa Pierson & Karun Virtue to the Board of Directors. The Board will vote at their December 4. There is one new CAC Board seat available.

LIAISON UPDATES

The CAC Liaisons reported on Local Advisory Committee activities since the previous CAC meeting.

Lisa Pierson for Benton County: BLAC talked about Samaritan sold its Home Health Services to another organization and this has caused problems for one of our members. Talked about the possibility of using the IHN-CCO complaints department to recruit CAC representatives.

Rebecca Austen for Lincoln County: The Lincoln committee will meet Wednesday at the Siletz Tribe Health Center to learn about their healthcare.

Dick Knowles for Linn County: Bill Bouska came to one meeting to talk about CCO 2.0 contract language. Phil Warnoc, from the Council of Governments attended one of the meetings and talked about Transportation, particularly Rideline. Sweet Home is working on an ordinance to prohibit people from being in the business district, if they have had multiple arrests for certain types of crimes. Albany already has a zone like this.

IHN-CCO'S FUTURE DIRECTIONS

Linda Lang, IHN-CCO Medical Management Director, presented information on Community Benefits Initiatives to begin a discussion about how the CAC can provide input (*See Community Benefits Initiatives PowerPoint handout*).

The CAC discussed what are current Community Benefits Initiatives and how has the CAC had input on that in the past (Pilot projects prioritized by the CAC's Community Health Improvement Plan). A future focus will be on having the CAC provide input on other types of Community Benefits Initiatives with an emphasis on addressing Social Determinants of Health.

Linda said that people who have co-occurring mental health or chemical dependency issues are the most expensive cases for Oregon Health Plan. This might be a good area to focus priorities for community benefit initiatives.

Todd Noble said that CAHOOTS would be a great program to bring to our region.

CAHOOTS (Crisis Assistance Helping Out On The Streets) is a mobile crisis intervention team integrated into the public safety system. Free response is available for a broad range of non-criminal crises, including homelessness, intoxication, disorientation, substance abuse and mental illness problems, and dispute resolution. Non-emergency medical care, first aid, and transportation to services is also provided. <https://whitebirdclinic.org/cahoots-faq/>

Tyra said the CAC would like more information on the work IHN is already doing on housing.

NEXT CAC MEETING AGENDA ITEMS

Tyra Jansson & Rebekah Fowler requested agenda items for future CAC meetings, to be scheduled as time permits.

- Transportation presentation, Council of Governments (January CAC meeting)
 - IHN-CCO Delivery System Transformation priorities update
 - IHN-CCO housing initiatives
 - Peer respite from Amelia Wyckhuysse.
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MEETING ADJOURNMENT

- Tyra Jansson adjourned the meeting at 3:30.
 - Next meeting is January 13, 2020; 1:00-4:00 Sunset Building, 4077 SW Research Way
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Acronyms and Definitions

Acronyms

APM – Alternative Payment Methodology, also known as a Value Based Payment
BLAC – Benton Local Advisory Committee
CAC – Community Advisory Council
CCC – Communication Coordination Committee (subcommittee of the CAC)
CCO – Coordinated Care Organization (Medicaid services)
CCO 2.0 – The application process to earn a CCO contract for 2020-2024; also the new requirements on CCOs
CEO – Chief Executive Officer
CHA – Community Health Assessment
CHAC – Lincoln Coordinated Healthcare Advisory Committee
CHIP – Community Health Improvement Plan
CMS – Center for Medicaid/Medicare Services (Federal)
DCO – Dental Care Organization
DST – Delivery System Transformation Steering Committee, IHN-CCO, tasked with overseeing the IHN-CCO systems transformation plan & pilot projects
FQHC – Federally Qualified Health Center
HIA – Health Impact Area (in the CHIP)
IHN-CCO – InterCommunity Health Network CCO
LLAC – Linn Local Advisory Committee
OHA – Oregon Health Authority (State of Oregon, oversees Medicaid)
OHP – Oregon Health Plan (Medicaid)
PCPCH – Patient Centered Primary Care Home or a Medical Home
SDoH – Social Determinants of Health
SHP – Samaritan Health Plans (Medicaid, Medicare, Employee insurance, and Commercial insurance)
SHS – Samaritan Health Services (Hospitals and providers)

Definitions

- **Alternative Payment Models (APM)** are a form of payment based, at least in part, on achieving good outcomes rather than just being paid for providing a service (fee-for-service).
- **CCO 2.0** is the application to be a CCO in 2020-2024. IHN-CCO's contract with the State ends after 2019; IHN applied to continue being a CCO. Contracts to be awarded summer 2019.
- **Epidemiologist:** a person who studies the patterns, causes, and effects of health and disease conditions in defined populations. It is the cornerstone of public health, and shapes policy decisions and evidence-based practice by identifying risk factors for disease and targets for preventive healthcare.
- **Health disparities:** Differences in access to, or availability of, services is a health disparity. **Health status disparities** refer to the differences in rates of disease and disabilities between different groups of people, such as those living in poverty and those who are not.
- **Indicators:** measurements or data that provide evidence that a certain condition exists, or certain results have or have not been achieved. They are used to track progress.
- **Liaison:** a person who helps groups to work together and provide information to each other. CAC liaisons share information between the CAC and a local advisory committee.

- ***Oregon Health Authority***: The state agency tasked with reforming healthcare. It holds contracts with the Coordinated Care Organizations and with Public Health Agencies.
- ***Outcomes***: results or changes, including changes in knowledge, awareness, skills opinions, motivation, behavior, decision-making, condition, or status.
- ***Social Determinants of Health (SDoH)*** are the conditions in which people are born, grow, live, work, & age. They include availability of resources to meet daily needs. The CAC's CHIP has specifically identified the SDoH of **Housing, Transportation, and Food Access** as priorities for IHN-CCO and its community partners to focus improvement efforts.

Minutes approved by CAC January 9, 2020