

Community Advisory Council (CAC)

MINUTES

Date: Monday, September 9, 2019

Time: 1:00 p.m. – 4:00 p.m.

Location: Center for Health Education

Address: 740 SW 9th St, Newport

Council representatives and others at the table:

CAC Chair: Tyra Jansson

Benton: Deborah Morera (Liaison), Lisa Pierson;

Lincoln: Paul Virtue, Patricia Neal, Rebecca Austen (Liaison), Richard Sherlock;

Linn: Amelia Wyckhuysse, George Matland (Liaison), Judy Rinkin;

Local Chairs: Tyra Jansson (Benton), Paul Virtue (Lincoln), Dick Knowles (Linn);

Presenters: **Bruce Butler**, IHN-CCO CEO; **Rebekah Fowler**, CAC Coordinator; **Joell Archibald**, OHA Innovator Agent; **Bill Bouska**, IHN-CCO Government Affairs & Community Solutions Director

Absent: Catherine Skiens, Todd Noble, Mike Volpe

PUBLIC COMMENT SIGN-UP

CALL TO ORDER

Tyra Jansson, CAC Chair, called the meeting to order at 1:08

INTRODUCTIONS, ANNOUNCEMENTS, & APPROVAL OF AGENDA & MINUTES

- Meeting participation and invitation to Local Advisory Committee meetings
 - Housekeeping: Restrooms; Acronyms & Glossary
 - Chair announcement: “Oops” and “Ouch”. For example, if during the discussion, one makes a mistake such as misgendering someone, just say Oops and move on. Or if someone misgenders you, you can say Oops just to let others know that a mistake was made.
 - **ACTIONS:** Council approved the agenda. *The CAC approved the previous meeting minutes at the July Board of Directors meeting.*
 - Chair & CAC Representative announcements
 - Willamette Neighborhood housing merged with NEDCO and is having an open house on Sept 12. Deborah Morera will send the CAC information.
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PUBLIC COMMENTS

Six members of the public attended. No one signed up to make a public comment.

GETTING TO KNOW ONE ANOTHER

The CAC and the new IHN-CCO CEO, Bruce Butler, spent an hour getting to know each other

- Bruce Butler shared a little about his background and what he brings to this work.
 - Others at the table answered the question, what keeps bringing you to the table to do the work of the CAC.
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IHN-CCO UPDATE

Bruce Butler, IHN-CCO CEO, handed out a CCO 2.0 Readiness Program Organization Chart as a framework for understanding some of the work underway by IHN in preparing for changes to their contract with the state (Oregon Health Authority or OHA). They are doing a gap analysis. To date they have identified 150 gaps. IHN has not yet received its final contract from OHA. They will have to prioritize their gaps and begin moving forward.

Bruce shared brief summaries of the newly approved 2019 IHN-CCO Pilot Projects. See Pilot Project Summary document.

OREGON HEALTH AUTHORITY (OHA) UPDATE

Joell Archibald, OHA Innovator Agent, provided a State update. See OHA Innovator Report.

OUTGOING CAC CONTRIBUTOR RECOGNITION

Rebekah Fowler, CAC Coordinator, led a recognition of the contributions of Pat Neal, CAC Representative 2014-2019 and Kelley Kaiser, in her former role as IHN-CCO CEO for her contributions to the CAC 2012-2019.

IHN-CCO'S FUTURE DIRECTIONS

Bill Bouska, IHN-CCO Government Affairs & Community Solutions Director, discussed upcoming changes for IHN-CCO.

The contract goes into effect Oct 1, yet OHA has not given IHN its final contract yet.

IHN, after being awarded a new 5-year contract, was required to submit a 1000 page readiness review. There is focus in the new contract on financial stability, behavioral health, care coordination, and on health information technology as well as Social Determinants of Health.

In the contract, there are 25 pages covering Social Determinants of Health and Equity, which covers a lot of the expectations for the CAC. Some details in the draft contract are that the CCO is required to:

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- Have a CAC Selection Committee
 - Replace CAC members within 2 months of an occupancy
 - Have a CAC Coordinator with certain duties required.
 - Have an OHP member representative from the CAC on the Board of Directors
 - The duties of the CAC are largely the same, with the added role of providing input on Community Benefits Initiatives, as related to the Community Health Improvement Plan (CHIP). The pilots are a type of Community Benefits Initiative.
 - Tyra is the Regional Health Assessment Coordinator. This work involves aligning the CHIP work of the Public Health, IHN-CCO, the hospitals, and the Tribes. There are new requirements around this for the CCO in the draft contract.
 - The CAC role in the CHA and CHIP will change in order to collaborate with the above partners.
 - IHN will need to show that the demographics of the CAC are representative of the OHP population in our region.
 - Bill believes that a new Community Health Improvement Plan is due June 2021, despite the fact that the CAC just completed their work on a 2019 CHIP, as required by OHA.
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LIAISON REPORT

Linn County has been learning about CCO 2.0.

Lincoln County had a presentation and discussion with Marci Frederic & James Jensen-Grace on Transgender health.

Benton County had a discussion with Dannielle Brown about mental health services at the Health Department.

CAC ROLES, RESPONSIBILITIES, AND CONFLICT OF INTEREST STATEMENT

CAC Representatives signed a CAC Roles, Responsibilities, and Conflict of Interest Statement.

NEXT CAC MEETING AGENDA ITEMS

Tyra Jansson requested agenda items for future CAC meetings, to be scheduled as time permits.

- Transportation presentation, Council of Governments
 - Health Related Services presentation
 - CAC recruitment, especially as relates to the RPCMG.
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MEETING ADJOURNMENT

- Tyra Jansson adjourned the meeting
 - Next CAC Nov 5 (first Monday!) 1:00-4:00 Willamette Health Center, Public Health Conference Room, 2730 Pacific Blvd SE, Albany
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Acronyms and Definitions

Acronyms

APM – Alternative Payment Methodology, also known as a Value Based Payment
BLAC – Benton Local Advisory Committee
CAC – Community Advisory Council
CCC – Communication Coordination Committee (subcommittee of the CAC)
CCO – Coordinated Care Organization (Medicaid services)
CCO 2.0 – The application process to earn a CCO contract for 2020-2024; also the new requirements on CCOs
CEO – Chief Executive Officer
CHA – Community Health Assessment
CHAC – Lincoln Coordinated Healthcare Advisory Committee
CHIP – Community Health Improvement Plan
CMS – Center for Medicaid/Medicare Services (Federal)
DCO – Dental Care Organization
DST – Delivery System Transformation Steering Committee, IHN-CCO, tasked with overseeing the IHN-CCO systems transformation plan & pilot projects
FQHC – Federally Qualified Health Center
HIA – Health Impact Area (in the CHIP)
IHN-CCO – InterCommunity Health Network CCO
LLAC – Linn Local Advisory Committee
OHA – Oregon Health Authority (State of Oregon, oversees Medicaid)
OHP – Oregon Health Plan (Medicaid)
PCPCH – Patient Centered Primary Care Home or a Medical Home
SDoH – Social Determinants of Health
SHP – Samaritan Health Plans (Medicaid, Medicare, Employee insurance, and Commercial insurance)
SHS – Samaritan Health Services (Hospitals and providers)

Definitions

- **Alternative Payment Models (APM)** are a form of payment based, at least in part, on achieving good outcomes rather than just being paid for providing a service (fee-for-service).
- **CCO 2.0** is the application to be a CCO in 2020-2024. IHN-CCO's contract with the State ends after 2019; IHN applied to continue being a CCO. Contracts to be awarded summer 2019.
- **Epidemiologist:** a person who studies the patterns, causes, and effects of health and disease conditions in defined populations. It is the cornerstone of public health, and shapes policy decisions and evidence-based practice by identifying risk factors for disease and targets for preventive healthcare.
- **Health disparities:** Differences in access to, or availability of, services is a health disparity. **Health status disparities** refer to the differences in rates of disease and disabilities between different groups of people, such as those living in poverty and those who are not.
- **Indicators:** measurements or data that provide evidence that a certain condition exists, or certain results have or have not been achieved. They are used to track progress.

- **Liaison:** a person who helps groups to work together and provide information to each other. CAC liaisons share information between the CAC and a local advisory committee.
- **Oregon Health Authority:** The state agency tasked with reforming healthcare. It holds contracts with the Coordinated Care Organizations and with Public Health Agencies.
- **Outcomes:** results or changes, including changes in knowledge, awareness, skills opinions, motivation, behavior, decision-making, condition, or status.
- **Social Determinants of Health (SDoH)** are the conditions in which people are born, grow, live, work, & age. They include availability of resources to meet daily needs. The CAC's CHIP has specifically identified the SDoH of **Housing, Transportation, and Food Access** as priorities for IHN-CCO and its community partners to focus improvement efforts.