

Community Advisory Council (CAC)

MINUTES draft 1

Date: Monday, May 13, 2019

Time: 1:00 p.m. – 4:00 p.m.

Location: Willamette Health Center, Public Health Conference Room

Address: 2730 Pacific Blvd SE, Albany, Oregon (Enter through Napa Auto Parts driveway)

Council representatives and others at the table:

CAC Chair: Tyra Jansson

Benton: Deborah Morera (Liaison), Lisa Pierson, Michael Volpe;

Lincoln: Paul Virtue, Patricia Neal, Rebecca Austen (Liaison), Richard Sherlock;

Linn: Amelia Wyckhuysse, Catherine Skiens, George Matland (Liaison), Judy Rinkin, Todd Noble;

Local Chairs: Tyra Jansson (Benton), Paul Virtue (Lincoln), Dick Knowles (Linn);

Presenters: **Kelley Kaiser**, IHN-CCO CEO; **Rebekah Fowler**, CAC Coordinator; **Joell Archibald**, OHA Innovator Agent; **Linda Lang**, IHN-CCO Medical Management Director; & **Ethan Braught**, IHN-CCO Medical Management Operations Coordinator.

CALL TO ORDER

Tyra Jansson, CAC Chair, called the meeting to order at 1:07

INTRODUCTIONS, ANNOUNCEMENTS, & APPROVAL OF AGENDA & MINUTES

- Tyra invited members of the public to attend a Local advisory committee where there are more opportunities for input
 - Introductions & non-binary gender identity discussion regarding people's pronoun preferences.
 - **ACTIONS:** Council approved present *Agenda (George Matland 1st, Lisa Pierson 2nd)* and past *Meeting Minutes (Attachment) (Amelia Wyckhuysse 1st, Lisa Pierson 2nd)*
 - Chair & CAC Representative announcements: none
 - Coordinator announcements
 - IHN-CCO Board of Directors voted to delegate to their Regional Planning Council the task of approving CAC Appointments.
 - The IHN-CCO Board of Directors approved the 2019 Community Health Improvement Plan. After copyediting, it will be available online and a hard copy will be made available to all CAC and Local Committee members.
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PUBLIC COMMENTS

Thirteen members of the public were present. No one signed up to make a public comment.

IHN-CCO UPDATE

Kelley Kaiser, IHN-CCO CEO, provided an IHN-CCO update (See March 2019 IHN-CCO Operations Report)

OREGON HEALTH AUTHORITY (OHA) UPDATE

Joell Archibald, OHA Innovator Agent, provided a state update (*See May 13, 2019 Innovator Report*)

Additional information from discussion:

- IHN-CCO has approximately 2,400 members who are also eligible for Medicare, also known as Dual Eligible.
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SOCIAL DETERMINANTS OF HEALTH (SDoH) STRATEGIC PLAN

Rebekah Fowler, CAC Coordinator, on behalf of Sherlyn Dahl, Executive Director of Community Health Centers of Benton & Linn Counties, shared the Social Determinants of Health (SDOH) Workgroup's recommendations to IHN-CCO for addressing SDOH moving forward (See SDOH Workgroup Recommendations to IHN-CCO March 2019 document).

BREAK

LIAISON UPDATES

The CAC Liaisons report on Local Advisory Committee activities since the previous CAC meeting.

Benton County: Focused on CAC Recruitment. Two new members returned for a second meeting.

Lincoln County: Recent meetings have included discussion of CAC Recruitment; and Lincoln County's lack of resources to go after grants and pilot projects.

Linn County: This group discussed CAC Recruitment; had a transportation presentation, Todd Noble discussed the Linn budget.

IHN-CCO BEHAVIORAL HEALTH STRATEGIC PLAN

Linda Lang, IHN-CCO Medical Management Director, and Ethan Braught, IHN-CCO Medical Management Operations Coordinator, presented the IHN-CCO Behavioral Health Strategic Plan (*See Behavioral Health Strategic Plan Power Point and supporting documents*).

- No longer have pediatric sub-acute care in our region.
 - There was much discussion of the IHN-CCO Provider Directory. People don't find it useful.
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One CAC Rep tried to find, during the meeting, a psychologist or psychiatrist in the 97330 provider Directory and nothing came up. Linda Lang said that IHN is aware of the issues and working to address them.

- Lisa Pierson said that she did research on the functionality, pros and cons of various CCO Provider Directories. Rebekah Fowler said that she shared that document with Kelley Kaiser, IHN-CCO CEO.
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CAC RECRUITMENT

Rebekah Fowler, CAC Coordinator, lead a discussion about CAC Recruitment and made recommendations for some next steps (**See CAC Recruitment Planning document**).

Lisa Pierson said that she was told that other CCOs are responsible for recruitment, Local Committee recruitment is challenged because in Benton and Linn Counties, they don't provide stipends/childcare/mileage/transportation for participation at Local Advisory Committee meetings. Several people expressed that it's important to reimburse people for their time and expenses.

In the interest of time, Tyra suggested that we bring this issue to the Local Advisory Committees to bring to the CAC Communication Coordination Committee.

NEXT CAC MEETING AGENDA ITEMS

Tyra Jansson & Rebekah Fowler requested agenda items for future CAC meetings, to be scheduled as time permits.

- July CAC is a joint meeting with the IHN-CCO Board of Directors. See below.
 - Transportation presentation, Council of Governments
 - Health Related Services presentation
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MEETING ADJOURNMENT

- Tyra Jansson adjourned the meeting at 4:02
 - Next CAC is a joint meeting with the IHN-CCO Board of Directors: May 13, 1:30-4:00; Corvallis Library, 645 NW Monroe Ave, Corvallis, Oregon, Community Meeting Room
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Acronyms and Definitions

Acronyms

APM – Alternative Payment Methodology, also known as a Value Based Payment

BLAC – Benton Local Advisory Committee

CAC – Community Advisory Council

CCC – Communication Coordination Committee (subcommittee of the CAC)

CCO – Coordinated Care Organization (Medicaid services)

CEO – Chief Executive Officer

CHA – Community Health Assessment

CHAC – Lincoln Coordinated Healthcare Advisory Committee

CHIP – Community Health Improvement Plan
CMS – Center for Medicaid/Medicare Services (Federal)
DCO – Dental Care Organization
DST – Delivery System Transformation Steering Committee, IHN-CCO, tasked with overseeing the IHN-CCO systems transformation plan & pilot projects
FQHC – Federally Qualified Health Center
HIA – Health Impact Area (in the CHIP)
IHN-CCO – InterCommunity Health Network CCO
LLAC – Linn Local Advisory Committee
OHA – Oregon Health Authority (State of Oregon, oversees Medicaid)
OHP – Oregon Health Plan (Medicaid)
PCPCH – Patient Centered Primary Care Home or a Medical Home
SDoH – Social Determinants of Health
SHP – Samaritan Health Plans (Medicaid, Medicare, Employee insurance, and Commercial insurance)
SHS – Samaritan Health Services (Hospitals and providers)

Definitions

- **Alternative Payment Models (APM)** are a form of payment based, at least in part, on achieving good outcomes rather than just being paid for providing a service (fee-for-service).
- **CCO 2.0** is the application to be a CCO in 2020-2024. IHN-CCO's contract with the State ends after 2019; IHN applied to continue being a CCO. Contracts to be awarded summer 2019.
- **Epidemiologist:** a person who studies the patterns, causes, and effects of health and disease conditions in defined populations. It is the cornerstone of public health, and shapes policy decisions and evidence-based practice by identifying risk factors for disease and targets for preventive healthcare.
- **Health disparities:** Differences in access to, or availability of, services is a health disparity. **Health status disparities** refer to the differences in rates of disease and disabilities between different groups of people, such as those living in poverty and those who are not.
- **Indicators:** measurements or data that provide evidence that a certain condition exists, or certain results have or have not been achieved. They are used to track progress.
- **Liaison:** a person who helps groups to work together and provide information to each other. CAC liaisons share information between the CAC and a local advisory committee.
- **Oregon Health Authority:** The state agency tasked with reforming healthcare. It holds contracts with the Coordinated Care Organizations and with Public Health Agencies.
- **Outcomes:** results or changes, including changes in knowledge, awareness, skills opinions, motivation, behavior, decision-making, condition, or status.
- **Social Determinants of Health (SDoH)** are the conditions in which people are born, grow, live, work, & age. They include availability of resources to meet daily needs. The CAC's CHIP has specifically identified the SDoH of **Housing, Transportation, and Food Access** as priorities for IHN-CCO and its community partners to focus improvement efforts.