

Community Advisory Council (CAC)

MINUTES

Date: Monday, September 10, 2018.

Location: Newport, Oregon

Council representatives and others at the table:

CAC Chair: Ellen Franklin; **Past Chair:** Larry Eby

Benton: Deborah Morera, Lisa Pierson, Tyra Jansson;

Lincoln: Paul Virtue, Patricia Neal, Richard Sherlock;

Linn: Angelic Brower, George Matland (Liaison), Todd Noble;

Local Chairs: Tyra Jansson (Benton), Dick Knowles (Linn), & Paul Virtue (Lincoln);

Presenters: **Kelley Kaiser**, IHN-CCO CEO; **Rebekah Fowler**, CAC Coordinator; **Joell Archibald**, OHA Innovator Agent; **Linda Lang**, IHN-CCO Medical Management Director

Absent: Catherine Skiens, Michael Volpe, Rebecca Austen, Judy Rinkin, & Amelia Wyckhuys

INTRODUCTIONS, ANNOUNCEMENTS, & APPROVAL OF AGENDA & MINUTES

Ellen Franklin, CAC Chair, invited members of the public to attend a Local Advisory Committee meeting, pointing out that the local meetings are best suited to participation and more free flowing discussions.

Rebekah Fowler, CAC Coordinator, announced that CAC Representative, Mike Volpe, is being honored nationally by the Center for Consumer Engagement in Health Innovation for The Center's Speak Up For Better Health Award. <https://www.healthinnovation.org/speak-up-for-better-health-award/honorees/michael-volpe>

ACTIONS: Council approved present *Agenda* and *Meeting Minutes* from previous meeting.

PUBLIC COMMENTS

Nine members of the public were present. No one signed up to make a comment.

IHN-CCO UPDATE

Kelley Kaiser, IHN-CCO CEO, provided an IHN-CCO update (**see Operations Report**).

Discussion:

The membership by city chart included in the Operations Report is actually by zip code and not just the city of Albany, for example. There was some discussion about whether students are counted in the Corvallis census.

OREGON HEALTH AUTHORITY (OHA) UPDATE

Joell Archibald, OHA Innovator Agent, provided a State update (**See Innovator Agent Report**).

LIAISON UPDATES

The CAC Liaisons reported on Local Advisory Committee activities since the previous CAC meeting.

Benton County: Recent meetings have focused on providing feedback on the IHN-CCO Provider Directory for the discussion later in today's meeting. They also put together a Term Limits Issue Brief, also on today's agenda.

Lincoln County: Rebecca Austen is back in the loop with the committee. The Committee has had a couple new IHN-CCO members attending the Lincoln meetings.

Linn County: Mitzi Naucler presented on Legal Aide; Albany has passed a restricted area that creates inequity for some of the most vulnerable residents of Albany, particularly those experiencing homelessness. The committee is working on a letter to address this issue.

IHN-CCO PROVIDER DIRECTORY

Ellen Franklin lead a discussion of Local Advisory Committees' suggested changes for the IHN-CCO on-line Provider Directory (**See Provider Directory Feedback document**). The CAC requested IHN-CCO consider these suggestions and report back on any actions they will take on these suggestions. Rebekah Fowler, CAC Coordinator, will send the document to Kelley Kaiser, IHN-CCO CEO, for her to follow-up on with her staff and then bring back to the CAC updates, as available.

OUTGOING CAC REPRESENTATIVE RECOGNITION

Rebekah Fowler, CAC Coordinator, lead a recognition of outgoing CAC Representative, Richard Sherlock and presented him with a plaque for his six years of service. He is leaving the Council due to reaching the term limit outlined in the CAC's Charter, which after the break the CAC will discuss asking the Board to make a change to the charter in some way to allow continued service.

Catherine Skiens and Mike Volpe, who have also served six years, were unable to attend the meeting; Rebekah will present them with their plaques at a local meeting.

ISSUE BRIEF PROCESS

Rebekah Fowler summarized the Issue Brief process already adopted by the CAC and its Local Advisory Committees. The purpose was to refresh participants' memory on the process.

Several representatives said that they find the Issue Brief process to be a good way of doing things because it ensures that everyone understands the issue and the request before bringing the issue forward. Lisa Pierson said that while she originally had some skepticism about the process, having had success with it in the past, she now values it. Others agreed.

TERM LIMITS ISSUE BRIEF

Tyra Jansson, Benton Local Advisory Committee Chair, presented the committee's Term Limits Issue Brief, to the CAC.

ACTION: Proposed motion is that the CAC adopt the Issue Brief and forward it to the Regional Planning Council Management Group for consideration and a timely response.

MOTION: The CAC asks that appointments to the CAC for consumer Representatives (who have reached a term limit) be extended by a one-year waiver annually, as needed, to maintain the legislative requirement of majority consumer representation; The CAC also requests more active recruitment on the part of IHN-CCO and the County Health Directors.

The CAC unanimously adopted this Benton Local Advisory Committee Issue Brief and will forward it to the Regional Planning Council Management Group for their consideration and response. Any changes would need to be approved the IHN-CCO Board of Directors.

HEALTH RELATED SERVICES PRESENTATION

Linda Lang, IHN-CCO Medical Management Director, discussed IHN-CCO's Health Related Services (**See Health Related Services presentation**)

- If denied Health Related Services, Linda Lang's department reviews those for medical appropriateness.
- IHN uses HRS for Community Benefits

When IHN paid for gym memberships for IHN-CCO members, while several members benefited, the great majority didn't attend the gym.

Instead, IHN is using Health Related Services:

- Transitions of Care
- Reducing Emergency Department use
- Reducing health disparities
- Community benefit initiatives

Examples are: Temporary medical housing, Ipad for a member who had difficulty communicating, Custom car seat, Transportation to Pain Wise classes.

One representative said that OSU, for example, pays for gym memberships with the stipulation that the benefit be used a minimum number of times per month or you lose that benefit. Another said that gyms aren't available in many places. Someone suggested that classes should be covered, classes such as yoga, meditation, etc.

NEXT CAC MEETING AGENDA ITEMS

Ellen Franklin & Rebekah Fowler requested agenda items for future CAC meetings, to be scheduled as time permits. Future presentations include: Mental health systems of care

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- Next CAC: Nov 5, 1:00-4:00, Willamette Health Center, 2730 Pacific Blvd SE, Albany, Oregon, Public Health Conference Room
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Acronyms and Definitions

Acronyms

- APM** – Alternative Payment Methodology
BLAC – Benton Local Advisory Committee
CAC – Community Advisory Council
CCC – Communication Coordination Committee (subcommittee of the CAC)
CCO – Coordinated Care Organization (Medicaid services)
CEO – Chief Executive Officer
CHA – Community Health Assessment
CHAC – Lincoln Coordinated Healthcare Advisory Committee
CHIP – Community Health Improvement Plan
CMS – Center for Medicaid/Medicare Services (Federal)
DCO – Dental Care Organization
DST – Delivery System Transformation Steering Committee, IHN-CCO, tasked with overseeing the IHN-CCO Transformation Plan & pilot projects
FQHC – Federally Qualified Health Center
HIA – Health Impact Area (in the CHIP)
IHN-CCO – InterCommunity Health Network CCO
LLAC – Linn Local Advisory Committee
OHA – Oregon Health Authority (State of Oregon, oversees Medicaid)
OHP – Oregon Health Plan (Medicaid)
PCPCH – Patient Centered Primary Care Home or a Medical Home
SDoH – Social Determinants of Health
SHS – Samaritan Health Services

Minutes approved by CAC 11/5/2018