



## Transformation Plans

### Purpose

- To establish a mechanism that **facilitates OHA's partnership with CCOs** to achieve Oregon's health system goals.
- To **encourage continuous quality improvement**, recognizing that transformation is an iterative process and that Transformation Plans will and should evolve overtime.

### Procedure

- Establish a process for **OHA to review draft** plans, provide feedback, and finalize the OHA/CCO contract amendment.
- Identify a process for **on-going review of CCO progress** toward achieving the objectives and timelines identified in the Transformation Plan.

## Eight Minimum Standards

### 1. Integration

Implement a health care delivery model that integrates mental health and physical health care and addictions. (address the needs of individuals with severe and persistent mental illness) – **BENCHMARK #1**

### 2. Primary Care

Implement Patient-Centered Primary Care Home – **BENCHMARK #2**

### 3. Payments

Implement consistent alternative payment methodologies that align payment with health outcomes – **BENCHMARK #3**

### 4. Assessments

Prepare a strategy for developing a Community Health Assessment and adopt an annual Community Health Improvement Plan – **BENCHMARK #4**

## Eight Minimum Standards

### 5. Improvement & IT

Develop a plan for encouraging electronic health records; health information exchange; and meaningful use – **BENCHMARK #5**

### Reflecting diversity and addressing disparities

6. Assure communications, outreach, Member engagement, and services are tailored to cultural, health literacy and linguistic needs – **BENCHMARK #6**
7. Assure that the culturally diverse needs of Members are met; provider and new health care workers reflect member diversity – **BENCHMARK #7**
8. Develop a quality improvement plan focused on eliminating disparities in access, quality of care, experience of care, and outcomes – **BENCHMARK #8**

## The triple aim

- ① Better health    ② Better care    ③ Lower cost of care



